EPSON®

English

EPSON STYLUS™ PRO 4400
EPSON STYLUS™ PRO 4800

Setup Guide

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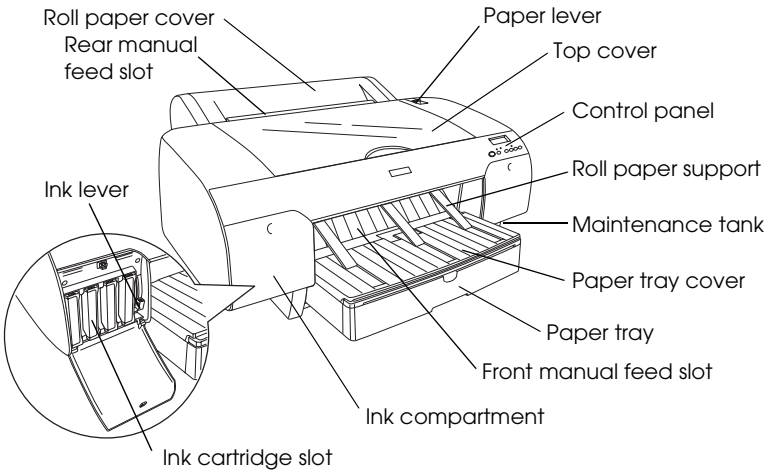
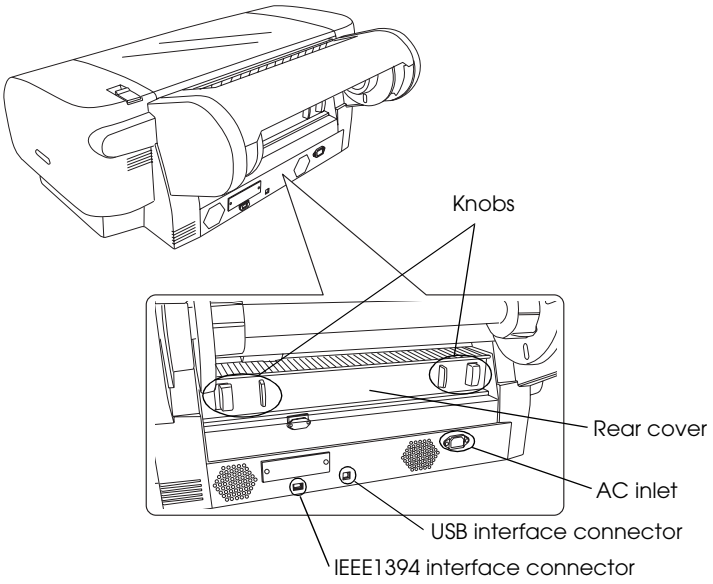
Printer Parts

Front view



Rear view



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Safety Instructions

Read all of these instructions before using your printer. Also be sure to follow all warnings and instructions marked on the printer.

Warning, Cautions, and Notes

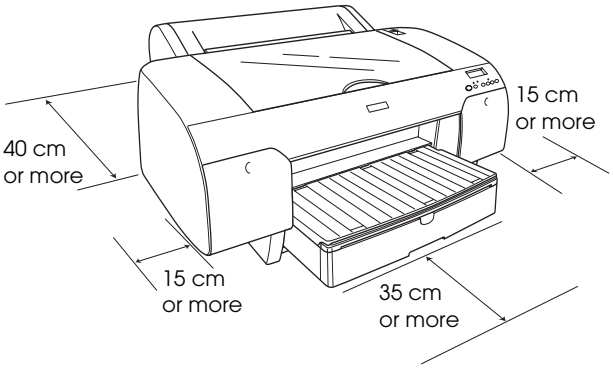
Warnings *must be followed carefully to avoid bodily injury.*

Cautions *must be observed to avoid damage to your equipment.*

Notes *contain important information and useful tips on the operation of your printer.*

When choosing a place for this product

❏ Place this product on a flat, stable surface that is larger than this product. This product will not operate properly if it is tilted or at an angle.



❏ Avoid places subject to rapid changes in temperature and humidity. Also keep this product away from direct sunlight, strong light, or heat sources.

❏ Avoid places subject to shocks and vibrations.

❏ Keep this product away from dusty areas.

❏ Place this product near a wall outlet where the plug can be easily unplugged.

❏ If you use a stand, the stand must be able to support at least 50 kg (110.3 lb).

When setting up this product

❏ Use only the type of power source indicated on this product's label.

❏ Use only the power cord that comes with this product. Use of another cord may result in fire or electric shock.

❏ This product's power cord is designed for use with this product only. Using it with other equipment may result in fire or electric shock.

❏ Do not use a damaged or frayed power cord.

❏ If you use an extension cord with this product, make sure the total ampere rating of devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.

❏ Do not block or cover the openings in this product's cabinet.

When using this product

❏ Do not put your hand inside this product or touch the ink cartridges during printing.

❏ Do not move the print head by hand; otherwise you may damage this product.

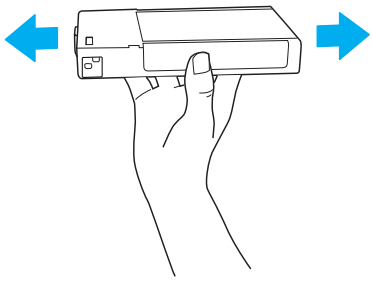
❏ Do not insert objects through the slots. Take care not to spill liquid on this product.

❏ Do not attempt to service this product yourself.

❏ Unplug this product and refer servicing to qualified service personnel under the following conditions:
The power cord or plug is damaged; liquid has entered this product; this product has been dropped or the cabinet damaged; this product does not operate normally or exhibits a distinct change in performance.

When handling the ink cartridges

- ❏ Keep ink cartridges out of the reach of children and do not drink their contents.
- ❏ Store ink cartridges in a cool, dark place.
- ❏ If ink gets on your skin, wash it off with soap and water. If ink gets in your eyes, flush them immediately with water.
- ❏ Shake an ink cartridge well before installing it for best results.



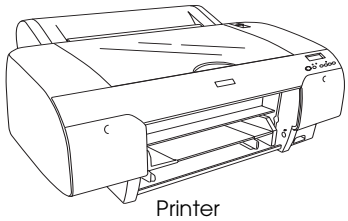
Caution:
Do not shake cartridges (that have been installed previously) with too much force.

- ❏ Do not use an ink cartridge beyond the date printed on the cartridge carton.
- ❏ Use up the ink cartridge within six months of installation for best results.
- ❏ Do not dismantle the ink cartridges or try to refill them. This could damage the print head.
- ❏ Do not touch the ink supply port or its surrounding area and the green IC chip on the side of the ink cartridge. Doing so may affect normal operation and printing.

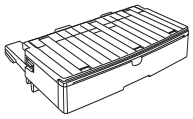
Assembling the Printer

Checking the contents

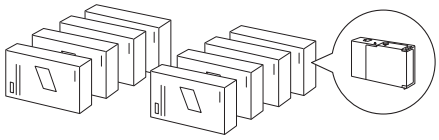
Make sure that all of the items shown are included, and are not damaged.



Printer

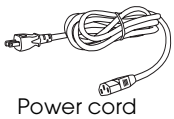


Paper tray



Ink cartridges

Roll paper spindle and gray attachments for roll paper with 3-inch core



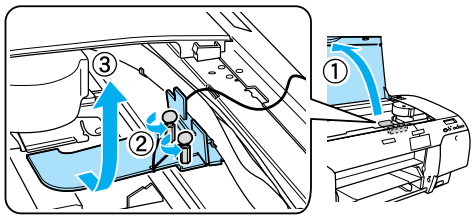
Power cord

Note:

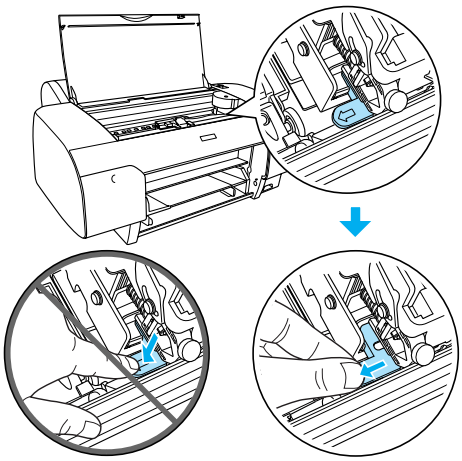
- ❏ *The contents in the printer box vary by location.*
- ❏ *There are 4 ink cartridges for EPSON Stylus Pro 4400 and 8 ink cartridges for EPSON Stylus Pro 4800.*

Removing the protective materials

To prevent damage during shipping, your printer is packed with several pieces of protective material. Remove the protective material from your printer before using it. Open the top cover, loosen the two screws, and then pull out the carriage fixed board.



You also need to unlock the print head, by pulling the green tab on the left side of the print head.



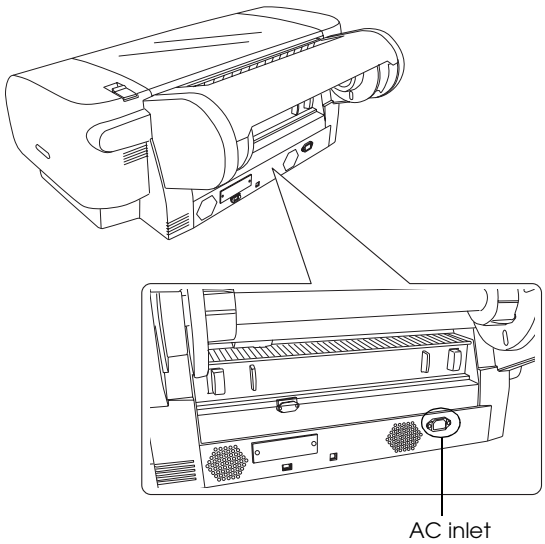
Setting Up the Printer

Connecting the power cord

1. Check the label on the back of the printer to make sure the voltage required by the printer matches that of the wall outlet. Also, make sure that you have the correct power cord for your power source.

   Caution:
   It is not possible to change the printer's voltage. If the rated voltage and your outlet voltage do not match, do not plug in the power cord, and contact your dealer for assistance.

2. Connect the power cord to the AC inlet on the back of the printer.

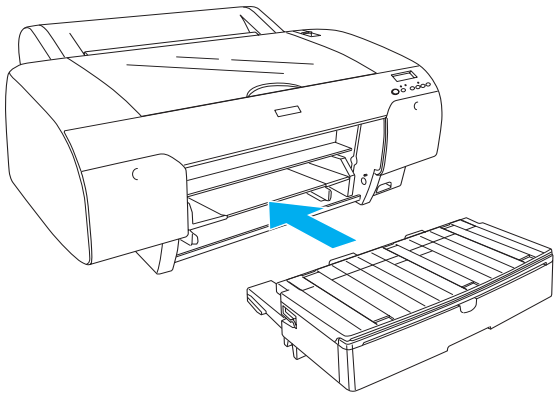


3. Plug the power cord into a properly grounded wall outlet.

   Caution:
   Do not use an outlet that is controlled by an automatic timer or a wall switch; otherwise, accidental shut down or damage to your printer may occur.

Installing the paper tray

Insert the paper tray in the slots at the front of the printer.

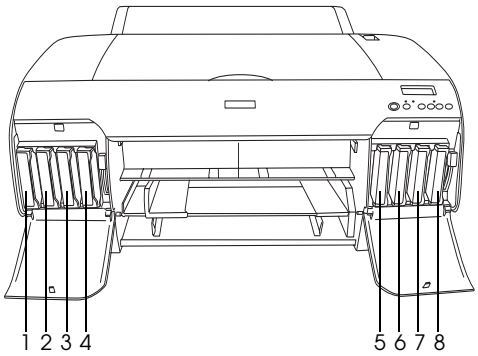


Installing the ink cartridges

Warning:
The ink cartridges are self-contained units. Under ordinary use, ink does not leak from the cartridges. If ink does get on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water.

Note:

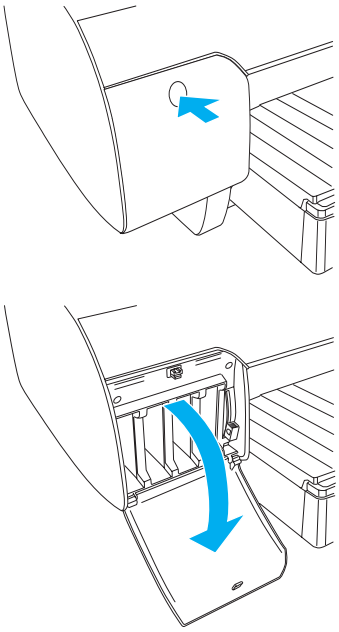
- ❏ *The ink cartridges packed with your printer are provided only for initial ink charging.*
- ❏ *Because initial ink charging consumes a large quantity of ink, you may need to replace the ink cartridges soon.*
- ❏ *Initial ink charging requires approximately 8 minutes.*
- ❏ *Each slot can hold a particular color of ink. Be sure to install the ink cartridges in the correct slots according to the ink mode you choose.*
- ❏ *The following illustration uses EPSON Stylus Pro 4800. Slot # 5 to 8 are not available on EPSON Stylus Pro 4400.*
- ❏ *The right ink compartment of EPSON Stylus Pro 4400 cannot be opened. Do not press the cover too hard; otherwise, you may break it.*



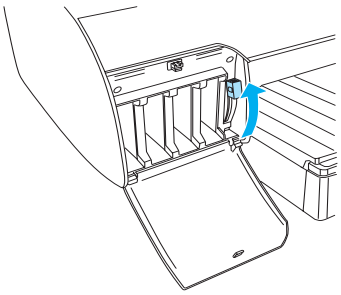
No.	EPSON Stylus Pro 4800	EPSON Stylus Pro 4400
#1	Matte Black or Photo Black	Matte Black
#2	Cyan	Cyan
#3	Magenta	Magenta
#4	Yellow	Yellow
#5	Light Black	-
#6	Light Cyan	-
#7	Light Magenta	-
#8	Light Light Black	-

1. Turn on the printer by pressing the Power button. After a short time `NO INK CRTG` appears on the LCD.

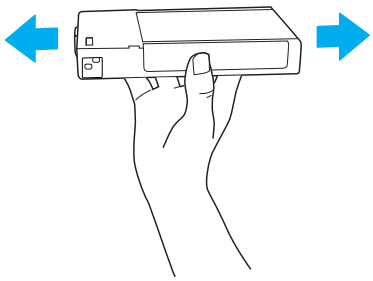
2. Open the ink compartment cover(s) by pushing it.



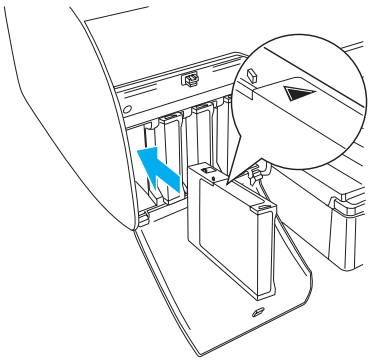
3. Raise the ink levers.



4. Remove the package from an ink cartridge, and then shake the ink cartridge well for best results.

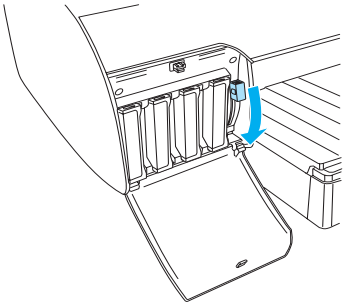


5. Hold the ink cartridge with the arrow mark facing up and pointing to the rear of the printer, and then insert it in the slot.



6. Repeat steps 4 to 5 to install the other ink cartridges.

7. After inserting all ink cartridges in their corresponding slot, lower the ink levers. The printer starts initial ink charging.



8. After approximately two minutes, ink lever messages appear on the LCD. Raise or lower the ink levers accordingly until READY appears on the LCD, which indicates initial ink charging is completed.

Caution:
Never perform the following tasks while the Pause light is flashing; otherwise, damage may occur.

- ❏ *Turn off the printer.*
- ❏ *Open the top cover.*
- ❏ *Remove the rear cover.*
- ❏ *Move the paper lever to the released position.*
- ❏ *Remove the ink cartridges.*
- ❏ *Remove the maintenance tank.*
- ❏ *Unplug the power cord.*

9. Close the ink compartment cover(s).

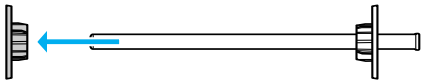
Note:
If you have installed 220 ml ink cartridges, do not close the ink compartment cover(s).

Loading Roll Paper

Attaching the roll paper to the spindle

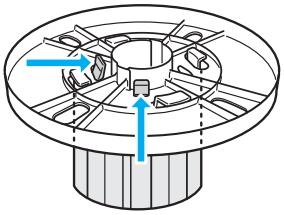
When installing the roll paper onto the spindle, follow the steps below.

1. Slide the movable flange off the end of the spindle.



2. When attaching roll paper with a 3-inch core, keep the gray attachments attached.

   When attaching the roll paper with a 2-inch core, remove the gray attachments from the flange.



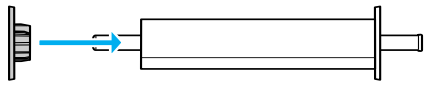
Note:
Keep the gray attachments in a safe place for future use.

3. Place the roll paper on a flat surface so that it does not unwind. Slide the roll paper onto the spindle and onto the flange until it fixes into place.

Note:
Do not stand the spindle when attaching the roll paper. It may cause slant paper feeding.

English

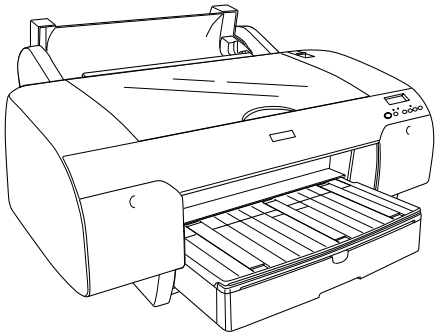
4. Slide the movable flange (removed in step 1) onto the spindle and into the end of the roll paper until it fixes into place.



Attaching roll paper to the printer

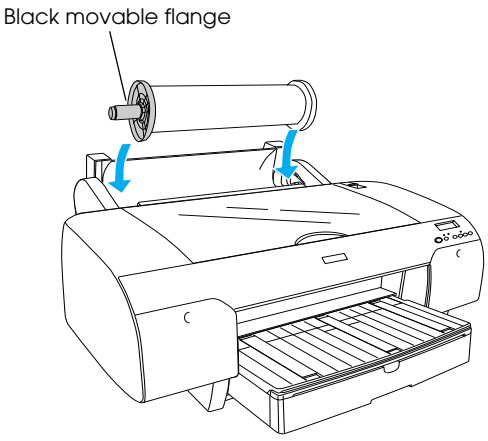
To attach roll paper to the printer, follow the steps below.

1. Open the roll paper cover.

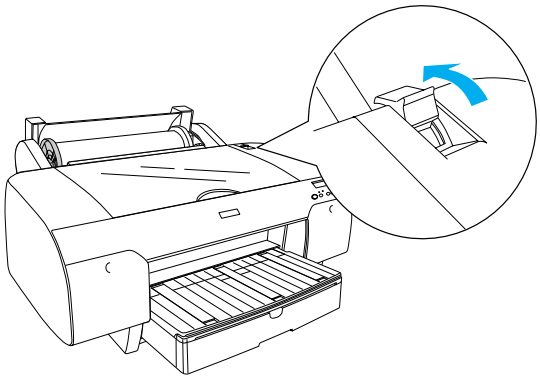


2. Make sure that the movable flange is fixed into the end of the roll paper properly.

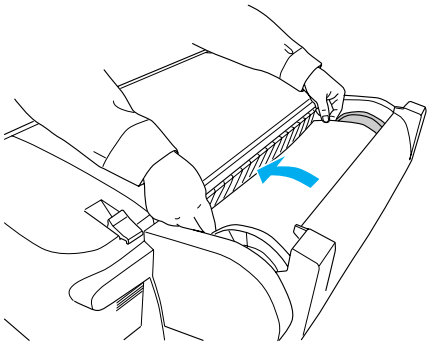
3. Hold the roll paper spindle so that the black movable flange is on the left side. Then place the spindle in the groove located on the top of the printer.



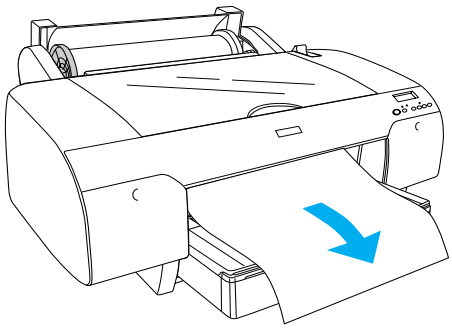
4. Move the paper lever to the released position.



5. Hold the both sides of the paper, and load the paper in the paper insertion slot.

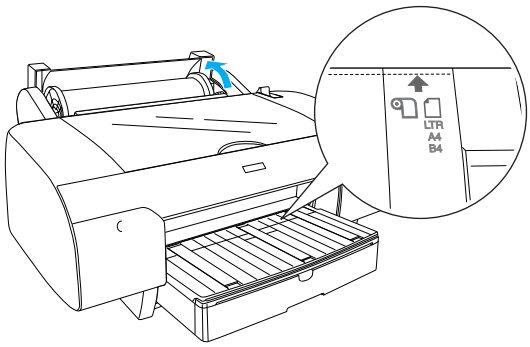


6. Pull the paper until it hangs down over the paper tray.

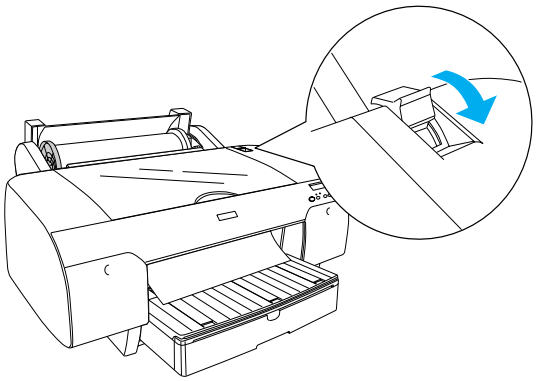


Note:
If thin paper is loaded, press the Paper Feed v *button to decrease the value of paper suction. If thick and curled paper is loaded, press the* Paper Feed ^ *button to increase the value of paper suction.*

7. Hold both the fixed and movable flanges, and rewind the paper to the line marked with an arrow mark.

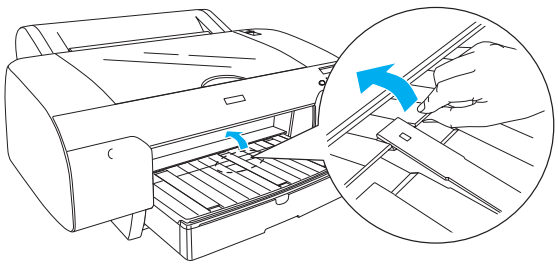


8. Move the paper lever to the secured position. The printer automatically feeds the paper to the printing position.

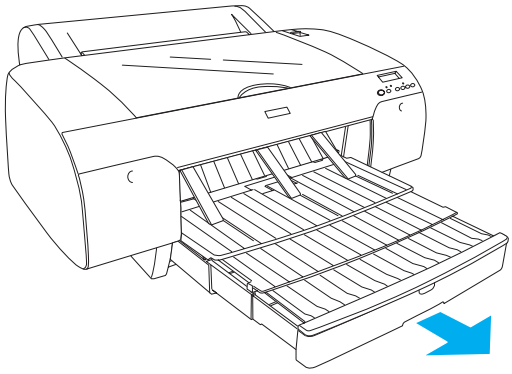


9. Close the roll paper cover.

10. Raise the roll paper support.



11. Extend the paper tray and the paper tray cover according to the paper length to be used for printing.



12. Press the Paper Source < button to select Roll Auto Cut On on the LCD.

Caution:
Do not leave the paper in the printer for a long period of time; its quality will deteriorate. We recommend that you remove the paper from the printer after printing.

Loading Cut-Sheet Paper

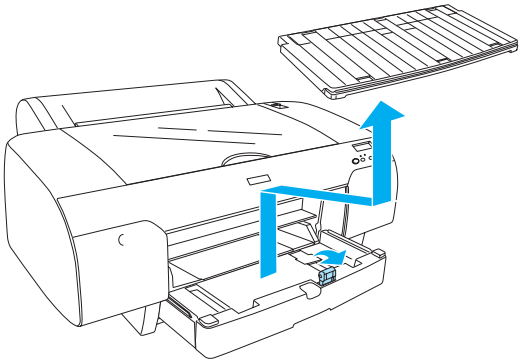
To load cut-sheet paper in the paper tray, follow the steps below.

Note:
This section describes loading cut-sheet paper smaller than A3 size. If you want to load A3 or a larger paper, or if you want to know the details of paper handling, see "Paper Handling" in the Reference Guide included on the Printer Software CD-ROM shipped with your printer.

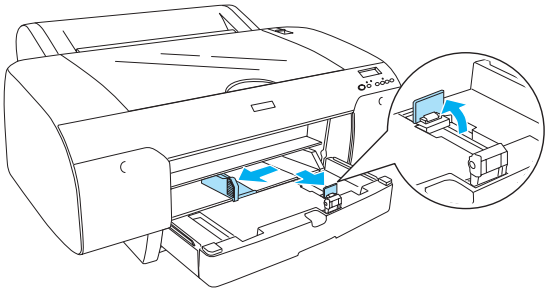
1. Make sure the printer is on and in the READY state.

2. Press the Paper Source < button to select Sheet on the LCD.

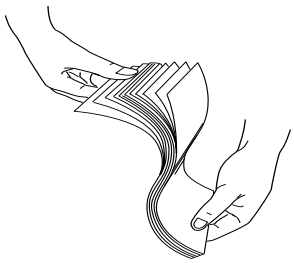
3. Lift up the paper tray cover, and then pull the paper guide roller up.



4. Raise the paper guide, and then slide the edge guide to the left slightly wider than the width of your paper.

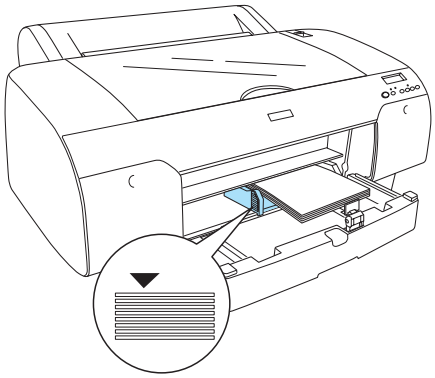


5. Fan a stack of paper, and then tap it on a flat surface to even the edges.
If the paper is curled, flatten it before you load it. If it curls excessively and jams frequently, stop using it.



6. Clean the inside of the tray to remove any dust. Dust may decrease the printout quality.

7. Load the sheets with the printable side facing down and the right edge of the paper resting against the right side of the paper tray.



Note:

- ❏ *Always set the paper's short edge first.*
- ❏ *Make sure the sheets lie flat on the bottom of the tray, and put the edge of the paper against the right inner corner of the paper tray; otherwise, printing may become misaligned.*
- ❏ *The loadable capacity of paper in the paper tray differs depending on the media and its size.*

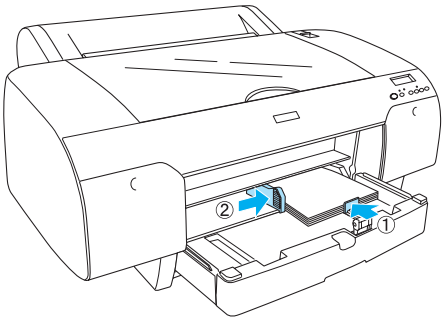
  The paper tray can hold up to 250-sheets of 17 lb or 64 g/m² plain paper. Do not load the paper above the arrow mark on the inside surface of the left edge guide.

  For information on the loadable capacity of Epson special media, see the following table.

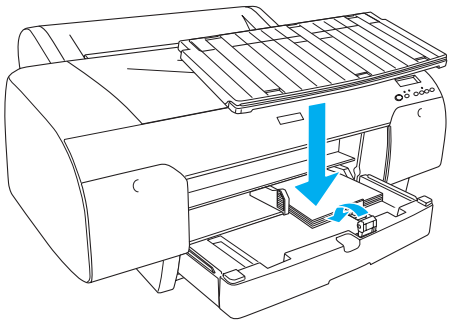
Epson special media	Size	Loadable capacity in the paper tray
Premium Semigloss Photo Paper	A4	100
	LTR	100
	A3	50
	Super A3/B	50
Premium Luster Photo Paper	LTR	100
	A3	50
	Super A3/B	50
Photo Quality Ink Jet Paper	A4	200
	LTR	200
EPSON Proofing Paper Semimatte (Commercial)	Super A3/B	50

Archival (Enhanced) Matte Paper	A4	100
	LTR	100
	A3	50
	Super A3/B	50
Watercolor Paper-Radiant White	Super A3/B	20
Bright White Inkjet Paper	A4	100

8. Adjust the length of the paper guide and the edge guide according to the paper size.



9. Put the paper guide roller down, and then re-attach the paper tray cover.



Note:
Make sure the roll paper support is not raised.

Loading paper into the rear manual feed slot

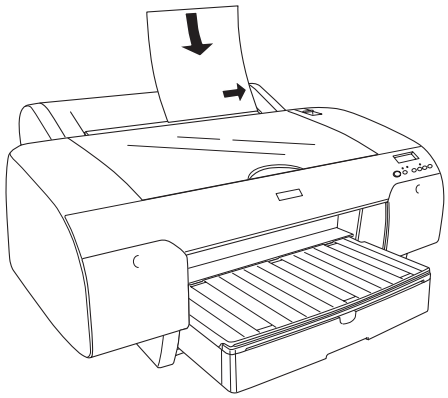
Note:

- ❏ *You can load one sheet at a time into the rear feed slot.*
- ❏ *Load paper with the printable surface up.*
- ❏ *Paper with a thickness between 0.08 and 1.6 mm can be set in the landscape position. However, always set recycled or plain paper and A4, Letter size, or 8 × 10 in. paper in the portrait position, regardless of the thickness.*

1. Make sure the printer is on and in the READY state.

2. Press the Paper Source < button to select Sheet on the LCD.

3. Hold the left and right edges of the paper. Align the left edge of the paper with the target paper size on the roll paper cover, and then insert the paper until it meets resistance.

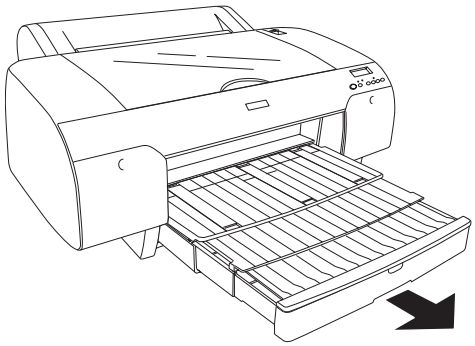


The printer automatically feeds the paper to the printing position.

Note:
If you press the Pause button, the printer starts to feed the paper to the printing position immediately.

English

4. Adjust the length of the paper tray and the paper tray cover according to the paper size. If you do not extend them, the printout may fall.



Note:
Make sure the roll paper support is not raised.

Caution:
Do not leave the paper in the printer for a long period of time; its quality will deteriorate. We recommend that you remove the paper from the printer after printing.

Connecting the Printer with Your Computer

The available interface varies depending on the Microsoft® Windows® operating systems or Apple® Macintosh® system version used, as follows:

USB interface and Ethernet interface (Option):
Windows XP, Me, 98, and 2000
Mac OS X 10.2 or later
Mac OS 9.x

IEEE1394 interface:
Windows XP, Me, and 2000
Mac OS X 10.2 or later
Mac OS 9.x

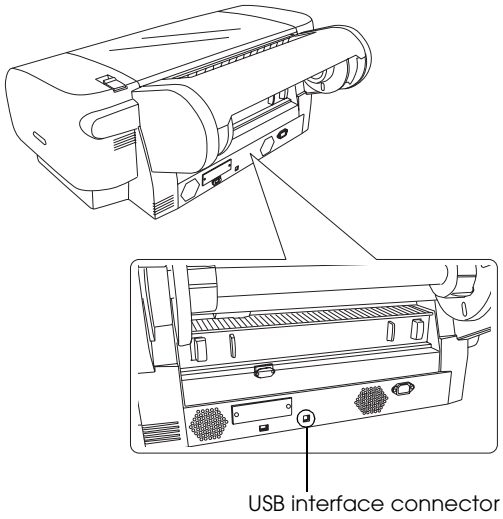
Using the built-in USB interface

To connect the printer to a USB port, you need a standard shielded USB cable. To connect the printer to your computer using the built-in USB interface, follow the steps below.

Note:
If you use an inappropriate cable or connect peripheral devices between the printer and the computer, the connection may become unstable.

1. Make sure both the printer and the computer are turned off.

2. Connect the USB cable to the printer.



3. Plug the other end of the cable into the USB interface connector of the computer.

After connecting the printer and the computer with the USB cable, see “Installing the Printer Software” on page 14.

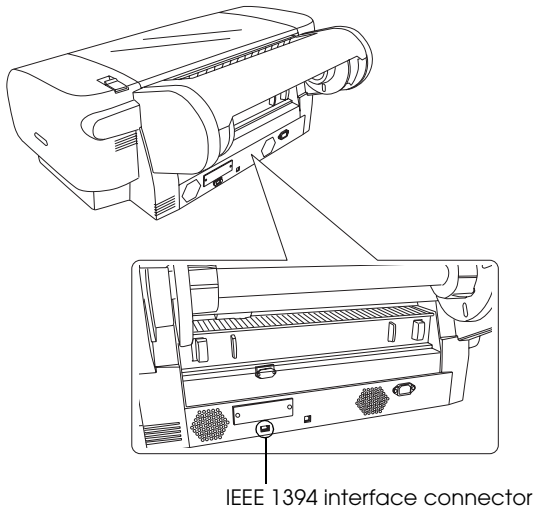
Using the built-in IEEE1394 interface

To connect your printer and computer using the installed IEEE 1394 interface card, follow the steps below.

Note:
Be sure to use the IEEE 1394 Cable (C836302); otherwise, the cable may exceed the limit of the EMC Regulation of each country.

1. Make sure both the printer and the computer are turned off.

2. Connect the compatible interface cable to the printer.



3. Plug the other end of the cable into the IEEE1394 interface connector of the computer.

After connecting the printer and the computer with the IEEE 1394 interface, see "Installing the Printer Software" on page 14.

Using the optional interface card

The following optional Ethernet interface card lets you use your printer on a network. The Ethernet interface card automatically detects the protocols on your network, so you can print from Windows XP, Me, 98, and 2000, or Mac OS X and 9.x on an AppleTalk network.

EpsonNet 10/100 Base Tx High Speed Int. Print Server C12C82405✻

Note:
The asterisk (✻) is a substitute for the last digit of the product code, which varies by location.

Installing the optional interface card

To install an optional interface card, follow the steps below.

Note:
Before you install the optional interface card, see the documentation that comes with the card for setup information.

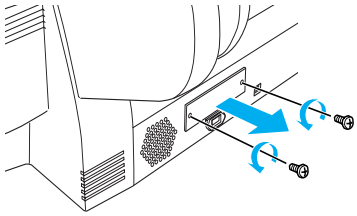
1. Make sure both the printer and the computer are turned off.

2. Make sure the power cord is unplugged from the wall outlet.

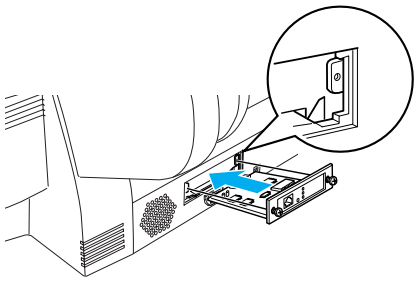
   Caution:
   Do not install the interface card when the printer is connected to a wall outlet. Doing so may damage the printer.

3. Disconnect the interface cable, if necessary.

4. Use a cross-head screw driver to remove the two screws that secures the shield plate to the optional interface slot, and then lift off the plate. Be sure to keep the screws for future use when you re-install the shield plate.



5. Slide the interface card along the slots on both sides of the interface compartment. Push it firmly to fully insert the connector (at the rear of the interface card) in the printer's internal socket.



Note:
According to the interface card you use, it may stick out from the slot.

Installing the Printer Software

After connecting the printer to your computer, you need to install the software included on the Printer Software CD-ROM shipped with your printer. To install your printer software, follow the steps below.

For Windows

Caution:
Turn off all virus protection programs before you install your printer software.

1. Make sure your printer is turned off.
2. Insert the Printer Software CD-ROM shipped with your printer in the CD-ROM drive.

   Note:
   If the language selection window appears, select your preferred language.
3. Click Continue.
4. Select your printer.
5. Select Local or Network.
6. Click Install to start the printer software installation.

   Note:
   Select your country or area of residence if the selection window appears.
7. Follow the on-screen instruction.

Note:
If a message regarding Windows logo test appears during the installation, click Continue *to continue the installation.*

For Mac OS 9.x

Caution:
Turn off all virus protection programs before you install your printer software.

1. Make sure the printer is off.
2. Insert the Printer Software CD-ROM shipped with your printer in the CD-ROM drive.
3. Double-click the Mac OS 9 icon.

   Note:
   If the language selection window appears, select your preferred language.
4. Click Continue.
5. Select your printer.
6. Select Local or Network.
7. Click Install to start the printer software installation.
8. Follow the on-screen instructions.
   After installing the software and restarting the computer, turn on the printer.

Using the Chooser to select your printer

After you have installed the printer software on your computer, you need to open Chooser and select your printer. You must select a printer the first time you use it or whenever you want to switch to another printer. Your computer will always print using the last printer selected.

1. Select Chooser from the Apple menu. Then, click your printer's icon and the port your printer is connected to.
2. For USB interface users, click your printer's icon and the port your printer is connected to. For IEEE 1394 interface users, click your printer's icon and the FireWire port your printer is connected to.
3. Select the appropriate Background Printing radio button to turn background printing on or off.

   With background printing on, you can use your Macintosh while it is preparing a document for printing. In order to use the EPSON Monitor IV utility to manage print jobs, background printing must be turned on.
4. Close the Chooser.

For Mac OS X

Caution:
Turn off all virus protection programs before you install the printer software.

Note:
- ❏ *This software does not support the UNIX File System (UFS) for Mac OS X. Install the software on a disk or in a partition that does not use UFS.*
- ❏ *This product does not support the Mac OS X Classic environment.*

1. Make sure the printer is turned off.
2. Insert the Printer Software CD-ROM shipped with your printer in the CD-ROM drive.
3. Double-click the Mac OS X icon.

   Note:
   If the language selection window appears, select your preferred language.
4. Click Continue.
5. Select your printer.
6. Select Local or Network.
7. Click Install to start the printer software installation.
8. Follow the on-screen instructions to install the software.
9. After installing the software, restart the computer. Then turn on the printer.

Selecting your printer

After you have installed the printer software on your computer, you need to select your printer. You must select a printer the first time you use it or whenever you want to switch to another printer. Your computer will always print using the last printer selected.

1. Double-click Macintosh HD (default setting).
2. Double-click the Applications folder.
3. Double-click the Utilities folder.
4. Double-click Print Center (for Mac OS X 10.2.x) or Printer Setup Utility (for Mac OS X 10.3.x).
5. Click Add.
6. Select the interface that connects the printer and computer.
7. Select Stylus Pro 4400 or Stylus Pro 4800.
8. Click Add.
9. Make sure the Printer List contains the printer you just added.
10. Close the Printer List dialog box.

Using the Online Reference Guide

What to do next

After completing the hardware setup and the driver installation, see the *Reference Guide* for detailed information on your printer's functions, maintenance, troubleshooting, technical specifications and optional products.

Using the online Reference Guide

It contains detailed instructions on using the printer, and information on using the optional products.

To view the *Reference Guide*, double-click the ESPR4844 Reference Guide icon on the desktop.

On Windows, you can also access the *Reference Guide* via the Start menu. Click Start, point to All Programs on Windows XP or Programs on Windows Me, 98, or 2000. Select EPSON, and then select ESPR4844 Reference Guide.

Note:
To read the online guide, you must have Microsoft Internet Explorer 4.0 or later, or Netscape Navigator 4.0 or later, installed on your computer.