

Safety Instructions

- Safety Instructions 2
- Notes on Handling and Storage..... 10



Support and Service Guide

- Utility Software 14
- Problem Check Sheets 15
- Epson Projector Contact List 17

Safety Instructions

All safety and operating instructions should be read before using the projector. After you have read all instructions, save this information for later reference. The documentation and the projector use graphical symbols to show how to use the projector safely.

Please understand and respect these caution symbols in order to avoid injury to persons or property.

 Warning	This symbol indicates information that, if ignored, could possibly result in personal injury or even death due to incorrect handling.
 Caution	This symbol indicates information that, if ignored, could possibly result in personal injury or physical damage due to incorrect handling.

Explanation of symbols

Symbols indicating an action that must not be done



Do not do



Do not
disassemble



Do not
touch



Do not
wet



Do not use in
wet areas



Do not place
on an
unstable
surface

Symbols indicating an action
that should be done



Instructions



Disconnect
the plug from
the outlet

Warning

Unplug the projector from the outlet and refer all repairs to qualified service personnel under the following conditions:

- If smoke, unusual smells or unusual noises come from the projector.
- If liquid or foreign objects get inside the projector.
- If the projector has been dropped or the case has been damaged.

Continuing to use under these conditions may result in fire or electric shock.

Do not try to repair this projector yourself. Refer all repairs to qualified service personnel.

Place the projector near a outlet where the plug can be easily unplugged.



Disconnect
the plug from
the outlet

Never open any covers on the projector except as specifically explained in the *User's Guide*. Never attempt to disassemble or modify the projector (including consumables). Refer all repairs to qualified service personnel.

Electrical voltages inside the projector can cause severe injury.



Do not
disassemble

If you are installing the projector on the ceiling, this projector should be installed by qualified technicians using only approved mounting equipment.

If installation work is not carried out correctly, the projector could fall down. This may result in injury or accidents. Contact your dealer to carry out the installation work.



Instructions

If you use adhesives on the ceiling mount to prevent the screws from loosening, or if you use things such as lubricants or oils on the projector, the projector case may crack causing it to fall from its ceiling mount. This could cause serious injury to anyone under the ceiling mount and could damage the projector.

When installing or adjusting the ceiling mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants and so on.



Do not do

Do not expose the projector to water, rain, or extensive humidity.



Do not use in
wet areas

Warning

Use only the type of power source indicated on the projector. Use of a power source other than the specified may result in fire or electric shock. If you are not sure of the power available, consult your dealer or local electricity company.



Do not do

Check the specifications of the power cable. Using an inappropriate power cable could result in fire or electric shock.

The power cable supplied with the projector is intended to comply with power supply requirements for the country of purchase. If using within the country of purchase, do not use any power cable other than the one supplied with the projector. If using the projector overseas, check the power supply voltage, outlet shape and electrical rating of the projector that conform to the local standards, and purchase an appropriate power cable for use in that country.



Instructions

Take the following precautions when handling the plug.

Failure to comply with these precautions could result in fire or electric shock.

- Do not overload outlets, extension cables or multi-socket devices.
- Do not insert the plug into the outlet with dust present.
- Insert the plug firmly into the outlet.
- Do not handle the plug with wet hands.
- Do not pull the power cable when disconnecting the plug. Always be sure to hold the plug when disconnecting it.



Instructions

Do not use the power cable that is damaged. Fire or electric shock may result.

- Do not modify the power cable.
- Do not place heavy objects on top of the power cable.
- Do not bend, twist or pull the power cable excessively.
- Keep the power cable away from hot electrical appliances.

If the power cable becomes damaged (such as the wires becoming exposed or broken), contact your dealer for a replacement.



Do not do

If there is an electrical storm, do not touch the plug, otherwise you may receive an electric shock.



Do not touch

Warning

Do not place containers with liquids, water or chemicals on top of the projector.

If the containers spill and the contents get inside the projector, fire or electric shock may result.



Do not
wet

Never look into the projector lens when the lamp is switched on as the bright light can damage your eyes.



Do not do

Never push metallic or flammable objects or any other foreign materials through the air intake or air exhaust vents, fire or electric shock may result.



Do not do

A mercury lamp with high internal pressure is used as the projector's light source. Be sure to observe the instructions below. If the following points are not observed, injury or poisoning may result.



Instructions

- Do not disassemble or damage the lamp or subject it to any impacts.
- The gases inside mercury lamps contain mercury vapor. If the lamp breaks, ventilate the room to prevent the gases that are released from being inhaled or coming into contact with the eyes or mouth.
- Do not bring your face close to the projector while it is in use.
- Particular care should be taken when the projector is installed to a ceiling, as small pieces of glass may fall down when the lamp cover is removed. When cleaning the projector or replacing the lamp yourself, be very careful not to allow such pieces of glass to get into the eyes or mouth.

If the lamp breaks and gases or fragments of broken glass from the lamp are inhaled or get into the eyes or mouth, or if any other ill effects are noticed, immediately seek medical advice. In addition, consult your local regulations regarding proper disposal and do not place in the trash.



Warning

Do not leave the projector or the remote control with batteries inside a vehicle with the windows closed, in places where they will be exposed to direct sunlight, or in other places that may become extremely hot.

Thermal deformation or technical malfunction may occur, which could result in fire.



Do not do

Do not use sprays containing a flammable gas to remove dirt or dust which is adhering to parts such as the lens or filter of the projector.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.



Do not do

Do not use the projector in places where flammable gases or explosive gases may be present in the atmosphere.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.



Do not do

Caution

Do not use the projector in places where there is a lot of humidity or dust, near cooking or heating appliances, or in places where it may come into contact with smoke or steam.
Do not use or store this projector outdoors for an extended length of time.



Do not do

Fire or electric shock may result.

Do not block the slots and opening in the projector case. They provide ventilation and prevent the projector from overheating.

- Material or paper may get stuck against the air filter underneath the projector while it is in use. Remove anything from underneath the projector that might get stuck against the air filter. If setting up the projector near a wall, leave a space of at least 20 cm between the wall and the air exhaust vent.
- Do not place the projector on a sofa, rug, or other soft surface, or in a closed-in cabinet unless proper ventilation is provided.



Do not do

Do not place the projector on an unstable cart, stand, or table.
The projector might fall down or tip over, and injury may result.



Do not place
on an
unstable
surface

Do not stand on the projector or place heavy objects on it.
The projector might collapse or fall down, and injury may result.



Do not do

Do not place anything that can become warped or damaged by heat near the air exhaust vents, or bring your hands or face close to the vents while projection is in progress.
Because hot air comes out from the air exhaust vents, it may result in burns, warping or other accidents.



Do not do

Caution

Do not project images while the detachable lens cover is still attached.

Heat may cause the lens cover to melt. If you touch the lens cover in such a case, the heat may cause burns or other injuries.

Use the A/V Mute function to temporarily stop projecting, or turn the power off for a long interval.



Do not do

Never try to remove the lamp immediately after use because it will be extremely hot. Before removing the lamp, turn off the power supply and wait the duration specified in the *User's Guide* to allow the lamp to cool completely.

The heat may cause burns or other injuries.



Do not do

Do not place the source of a naked flame, such as a lit candle, on or near the projector.



Do not do

Unplug the projector when it will not be used for extended periods. The insulation may deteriorate, which may result in fire.



Disconnect
the plug from
the outlet

Be sure to check that the power is turned off, the plug is disconnected from the outlet and all cables are disconnected before moving the projector.

Fire or electric shock may result.



Disconnect
the plug from
the outlet

Unplug the projector from the outlet before cleaning.

This avoids electric shock during cleaning.



Disconnect
the plug from
the outlet



Caution

When cleaning the projector, do not use wet cloths or solvents such as alcohol, thinner or benzine.

Water infiltration or deterioration and breakage of the projector case could result in electric shock.



Instructions

Incorrect battery usage may cause leakage of battery fluid and battery rupture, which could result in fire, injury or corrosion of the projector. When replacing batteries, take the following precautions.

- Insert batteries so that the polarities (+ and -) are correct.
- Do not use batteries of different types or mix old and new batteries.
- Do not use any batteries other than those specified in the *User's Guide*.
- If the batteries leak, wipe away battery fluid with a soft cloth. If fluid gets on your hands, wash them immediately.
- Replace the batteries as soon as they run out.
- Remove the batteries if you will not be using the projector for a long period of time.
- Do not expose batteries to heat or flame and do not put them in water.
- Dispose of used batteries according to local regulations.
- Keep these batteries out of the reach of children. Batteries are choking hazards and are very dangerous if swallowed.



Instructions

Follow the maintenance schedule for this projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.

Replace your air filter periodically as needed.

Contact your dealer to clean the interior of the projector as needed.



Instructions

Do not use the projector in places where corrosive gas, such as sulfurous gas from hot springs, may be present.

Malfunction may result.



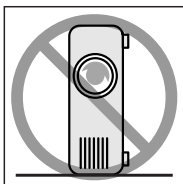
Do not do

Notes on Handling and Storage

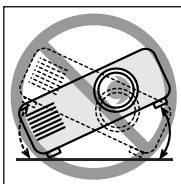
Be sure to observe the following precautions to avoid malfunctions, operating errors or damage to the projector.

Notes on Handling and Storage

- Do not use or store the projector in places where it might be subjected to high and low extremes of temperature. Furthermore, avoid places where the temperature may change suddenly.
- Be sure to observe the operating temperatures and storage temperatures given in the *User's Guide* when using and storing the projector.
- Do not set up the projector in places where it might be subjected to vibration or shock.
- Do not set up the projector near high-voltage electrical wires or sources of magnetic fields.
These may interfere with correct operation.
- Do not operate the projector under any of the following conditions. If this is not observed, problems with operation or accidents may result.



While the projector is standing on its end



While the projector is tilted to either side

- Do not tilt the projector forwards or backwards at an angle that is greater than specified in the *User's Guide*.
- Do not touch the lens with bare hands.
- Always attach the lens cover to the lens when not using the projector, to prevent the lens from becoming dirty or damaged.
- Remove the batteries from the remote control before storage.
If the batteries are left in the remote control for long periods, they may leak.
- Do not use or store the projector in places where smoke from oil or cigarettes may be present, as it can adversely affect the quality of the projected images.
- Contact your dealer to clean the interior of the projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.
- Epson takes no responsibility for loss or damage caused by damage to the projector or lamp failures outside service warranty conditions.

- When a still image is displayed for a long period of time, image retention may occur on the screen. Do not display images in the exact same position for long periods.

Projection Lamp

A mercury lamp with high internal pressure is used as the projector's light source. The characteristics of the mercury lamp are:

- The intensity of the lamp decreases with use.
- When the lamp reaches its end of life, the lamp will no longer light or may break with a loud noise.
- The life of the lamp may vary greatly depending on the individual lamp characteristics and the operating environment. You should always have a spare lamp ready in case it is needed.
- Once the lamp replacement period has elapsed, the possibility of the lamp breakage becomes greater. When the lamp replacement message appears, replace the lamp with a new one as soon as possible.

LCD Panel

The LCD panel is manufactured using extremely high-precision technology. However, black dots may appear on the panel, or some red, blue or green dots may light up extremely brightly at times. Furthermore, sometimes striped color irregularities or brightness irregularities may also appear. They are caused by the characteristics of the LCD panel, and are not a sign of a malfunction.

Notes on Carrying the Projector

- Turn off the projector power and then disconnect the power cable from the outlet.
Furthermore, check that all other cables have been disconnected.
- Attach the lens cover to the lens.
- Retract the adjustable foot.
- If your model of projector has a handle, hold the projector by the handle when carrying it.

When transporting the projector to the manufacturer for repairs

The internal projector components consist of many glass parts and high-precision parts. When transporting the projector, take the following measures to protect the projector from any damage that might result from shock.

- When transporting the projector, use the packaging and insulation material that were used at the time of purchase.

If you no longer have the packaging, enclose the projector securely in insulation material to protect it from shock, and place it into a strong cardboard container which is clearly labeled as containing fragile equipment before shipping it.

- When shipping the projector, make sure that the carrier company is equipped to transport fragile equipment, and be sure to notify them that the contents are fragile.

When transporting the projector by hand

When carrying the projector with you on trips, use the optional hard traveling case or soft carrying case to carry the projector.

If traveling by aeroplane, take the projector with you as carry-on luggage.

- * Epson is not liable in any way for damage to the projector which occurs while the projector is being transported.

Power cables for Overseas Use

The power cable that is supplied with this projector conforms to electrical safety regulations. Do not use a power cable other than the one supplied with the projector.

If using the projector overseas, check the power supply voltage, outlet shape and electrical rating of the projector that conform to the local standards, and purchase a proper power cable in the country.

Contact an authorized Epson dealer in one of the countries listed on page 17 for details on obtaining a proper power cable.

General power cable specifications

The following conditions must be observed regardless of the country of use.

- The power cable must have the approval marks from the standards authority of the country where the projector is to be used.
- The plug must be of the same shape as the outlets in the country of use.

Examples of standards authorities for different countries

Country name	Standards authority	Country name	Standards authority
United States of America	UL	Denmark	DEMKO
Canada	CSA	Germany	VDE
United Kingdom	BSI	Norway	NEMKO
Italy	IMQ	Finland	FIMKO
Australia	EANSW	France	UTE
Austria	OVE	Belgium	CEBEC
Switzerland	SEV	Japan	PSE
Sweden	SEMKO	China	CCC

Utility Software

The software contained in the software CD-ROM that is supplied with the projector can also be downloaded from the Epson web site (<http://www.epson.com>). If the software is updated, the latest versions of the software will also be available from this web site. Furthermore, the EMP Link utility software that is used to control a projector when the projector is connected to a computer is also available from this web site.

Please check the Epson web site (<http://www.epson.com>) for the latest software upgrades.

If your projector develops a problem, make a copy of these check sheets and use them to explain the problem symptoms more clearly when calling for service.

Problems

- ☐ Power does not turn on
- ☐ Nothing appears on the screen
- ☐ A message appears
 - ☐ No image signal is being input
 - ☐ These signals cannot be handled by this projector.
- ☐ Blue screen (blue background)
- ☐ Black screen (black background)
- ☐ Projected images
- ☐ User's logo (no message appears)

Image is truncated or small

- ☐ Only part of the image is displayed
- ☐ Image is smaller than size of screen
- ☐ Image has keystone distortion
- ☐ Several pixels are missing

Image quality is poor

- ☐ Image is blurry and out of focus
- ☐ Image contains striped patterns
- ☐ Image flickers
- ☐ Characters appear to be missing

Audio (only models with built-in speaker)

- ☐ No sound is heard
- ☐ Volume is low
- ☐ Sound is distorted
- ☐ Wrong sound is heard
- ☐ Has the connected equipment been set to output audio?
- ☐ Does the sound come out when external speakers are connected? (if equipped with an Audio Out port)

Color is poor or too dark

- ☐ Too dark
- ☐ Color is poor or too dark (video)
- ☐ Color is poor or too dark (computer)
- ☐ Color different from TV/CRT

Menus

- ☐ Menus appear
 - Setting ☐ Sleep Mode : ON
- ☐ About (Video)
 - Lamp h
 - Video Signal ☐ AUTO
 - ☐ NTSC
 - ☐ Other
- ☐ About (Computer)
 - Lamp h
 - Frequency H Hz
 - V Hz
 - SYNC Polarity H ☐ Positive
 - ☐ Negative
 - V ☐ Positive
 - ☐ Negative
 - SYNC Mode ☐ Separate
 - ☐ Composite
 - ☐ Sync on Green
 - Resolution ×
 - Refresh Rate Hz

Menus

- ☐ Menus appear
 - ☐ Audio
 - Audio input ()
 - Volume ()


Problem Check Sheets

Write symptoms here:


EMP-Serial number

Purchase date: / /


Indicators
(Write down colors and status of each indicator)

 Indicator

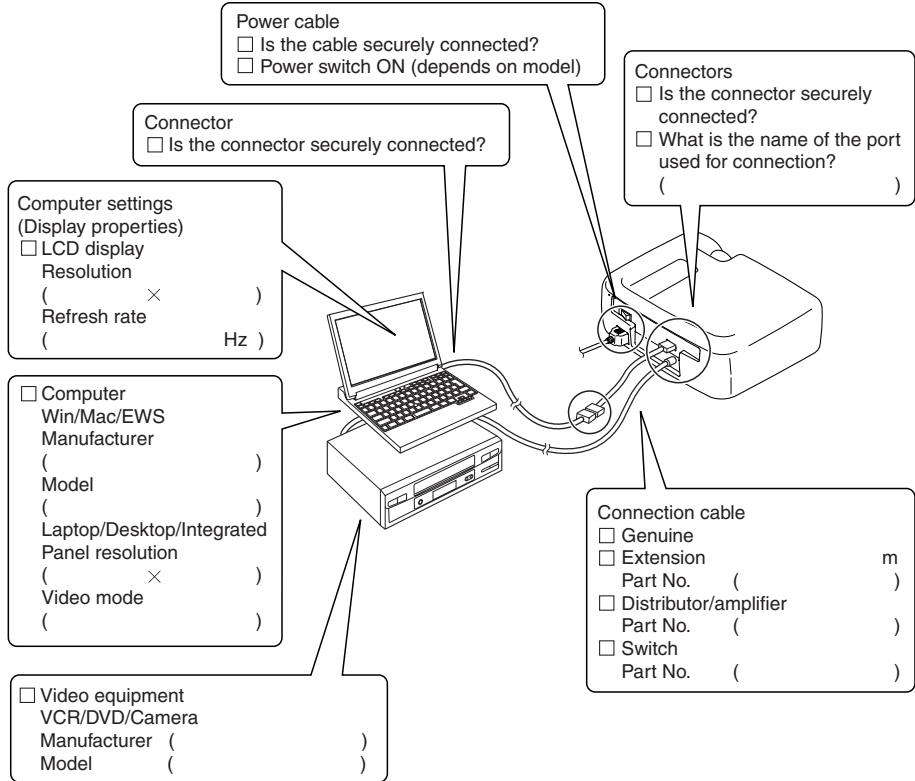
☐

 Indicator

☐

 Indicator

☐



When does the problem occur? ☐ Before use ☐ Immediately after starting to use ☐ During use
e.g. always when is done

☐ Other ()

Frequency of problem ☐ Always ☐ Sometimes (..... times during)
e.g. always when is done

☐ Other ()

Epson Projector Contact List



This address list is current as of the 2nd of July, 2008.

A more up-to-date contact address can be obtained from the corresponding website listed here. If you do not find what you need on any of these pages, please visit the main Epson home page at www.epson.com.

< EUROPE, MIDDLE EAST & AFRICA >

ALBANIA :

INFOSOFT SYSTEM

Gjergji Center, Rr Murat
Toptani
Tirana 04000 - Albania
Tel: 00 355 42 511 80/ 81/ 82/ 83
Fax: 00355 42 329 90
Web Address:
[http://content.epson.it/about/
int_services.htm](http://content.epson.it/about/int_services.htm)

AUSTRIA :

EPSON DEUTSCHLAND GmbH

Buopark Donau Inkustrasse 1-
7 / Stg. 8 / 1. OG
A-3400 Klosterneuburg
Tel: +43 (0) 2243 - 40 181 - 0
Fax: +43 (0) 2243 - 40 181 - 30
Web Address:
<http://www.epson.at>

BELGIUM :

EPSON Europe B.V. Branch office Belgium

Belgicastraat 4 - Keiberg
B-1930 Zaventem
Tel: +32 2/ 7 12 30 10
Fax: +32 2/ 7 12 30 20
Hotline: 070 350120
Web Address:
<http://www.epson.be>

BOSNIA AND HERZEGOVINA :

KIMTEC d.o.o.

Poslovni Centar 96-2
72250 Vitez
Tel: 00387 33 639 887
Fax: 00387 33 755 995
Web Address:
[http://content.epson.it/about/
int_services.htm](http://content.epson.it/about/int_services.htm)

BULGARIA :

EPSON Service Center Bulgaria

c/o ProSoft Central Service
Akad. G. Bonchev SRT. bl.6
1113 Sofia
Tel: 00359 2 979 30 75
Fax: 00359 2 971 31 79
Email: info@prosoft.bg
Web Address:
<http://www.prosoft.bg>

CROATIA :

RECRO d.d.

Avenija V. Holjevca 40
10 000 Zagreb
Tel: 00385 1 3650774
Fax: 00385 1 3650798
Web Address:
[http://content.epson.it/about/
int_services.htm](http://content.epson.it/about/int_services.htm)

CYPRUS :

TECH-U SERVICES LTD

2 Papaflessa Str 2235 Latsia
Tel: 00357 22 69 4000
Fax: 00357 22490240
Web Address:
[http://content.epson.it/about/
int_services.htm](http://content.epson.it/about/int_services.htm)

CZECH REPUBLIC :

EPSON EUROPE B.V. Branch Office Czech Republic

Slavickova 1a 63800 Brno
E-mail: infoline@epson.cz
Web Address:
<http://www.epson.cz>
Hotline: 800 142 052

DENMARK :

EPSON Denmark

Generatorvej 8 C 2730 Herlev
Tel: 44508585
Fax: 44508586
Email: denmark@epson.co.uk
Web Address:
<http://www.epson.dk>
Hotline: 70279273

ESTONIA :

EPSON Service Center Estonia

c/o Kulbert Ltd.
Sirge 4, 10618
Tallinn
Tel: 00372 671 8160
Fax: 00372 671 8161
Web Address:
<http://www.epson.ee>

FINLAND :

Epson (UK) Ltd.

Rajatorpantie 41 C FI-01640
Vantaa
Web Address:
<http://www.epson.fi>
Hotline: 0201 552091

FRANCE & DOM-TOM TERRITORY :

EPSON France S.A.

150 rue Victor Hugo BP 320
92305 LEVALLOIS PERRET
CEDEX
Web Address:
<http://www.epson.fr>
Hotline: 0821017017

GERMANY :

EPSON Deutschland GmbH

Otto-Hahn-Strasse 4 D-40670
Meerbusch
Tel: +49-(0)2159-538 0
Fax: +49-(0)2159-538 3000
Web Address:
<http://www.epson.de>
Hotline: 01805 2341 10

GREECE :

EPSON Italia s.p.a.

274 Kifisias Avenue -15232
Halandri Greece
Tel: +30 210 6244314
Fax: +30 210 68 28 615
Email:
epson@information-center.gr
Web Address:
http://content.epson.it/about/int_services.htm

HUNGARY :

EPSON EUROPE B.V. Branch Office Hungary

Infopark setany 1.
H-1117 Budapest
Hotline: 06 800 14 783
E-mail: info@epson.hu
Web Address: www.epson.hu

IRELAND :

Epson (UK) Ltd.

Campus 100, Maylands Avenue
Hemel Hempstead Herts HP2 7TT
U.K.Techn.
Web Address:
<http://www.epson.ie>
Hotline: 01 679 9015

ITALY :

EPSON Italia s.p.a.

Via M. Vigano de Vizzi, 93/95
20092 Cinisello Balsamo (MI)
Tel: +39 06. 660321
Fax: +39 06. 6123622
Web Address:
<http://www.epson.it>
Hotline: 02 26830058

KAZAKHSTAN :

EPSON Kazakhstan Rep Office

Gogolya street, 39, Office 707
050002, Almaty, Kazakhstan
Phone +3272 (727) 259 01 44
Fax +3272 (727) 259 01 45
Web Address:
<http://www.epson.ru>

LATVIA :

EPSON Service Center Latvia

c/o ServiceNet LV
Jelgavas 36
1004 Riga
Tel.: 00 371 746 0399
Fax: 00 371 746 0299
Web Address: www.epson.lv

LITHUANIA :

EPSON Service Center Lithuania

c/o ServiceNet
Gaiziunu 3
50128 Kaunas
Tel.: 00 370 37 400 160
Fax: 00 370 37 400 161
Web Address: www.epson.lt

LUXEMBURG :

EPSON DEUTSCHLAND GmbH

Branch office Belgium

Belgicastraat 4-Keiberg
B-1930 Zaventem
Tel: +32 2/ 7 12 30 10
Fax: +32 2/ 7 12 30 20
Hotline: 0900 43010
Web Address:
<http://www.epson.be>

MACEDONIAN :

DIGIT COMPUTER ENGINEERING

Bul. Partizanski Odredi 62 Vlez
II mezanin
1000 Skopje
Tel: 00389 2 3093393
Fax: 00389 2 3093393
Web Address:
http://content.epson.it/about/int_services.htm

NETHERLANDS :

EPSON Europe B.V. Benelux sales office

Entrada 701
NL-1096 EJ Amsterdam
The Netherlands
Tel: +31 20 592 65 55
Fax: +31 20 592 65 66
Hotline: 0900 5050808
Web Address:
<http://www.epson.nl>

NORWAY :

EPSON NORWAY

Lilleakerveien 4 oppgang 1A
N-0283 Oslo NORWAY
Hotline: 815 35 180
Web Address:
<http://www.epson.no>

POLAND :

EPSON EUROPE B.V. Branch Office Poland

ul. Bokserka 66
02-690 Warszawa
Poland
Hotline:(0) 801-646453
Web Address:
<http://www.epson.pl>

PORTUGAL :

EPSON Portugal

R. Gregorio Lopes, nº 1514
Restelo 1400-195 Lisboa
Tel: 213035400
Fax: 213035490
Hotline: 707 222 000
Web Address:
<http://www.epson.pt>

ROMANIA :

EPSON EUROPE B.V. Branch Office Romania

Strada Ion Urdareanu nr. 34
Sector 5, 050688 Bucuresti
Tel: 00 40 21 4025024
Fax: 00 40 21 4025020
Web Address:
<http://www.epson.ro>

Russia :

EPSON CIS

Schepkina street, 42, Bldg 2A,
2nd floor
129110, Moscow, Russia
Phone +7 (495) 777-03-55
Fax +7 (495) 777-03-57
Web Address:
<http://www.epson.ru>

Ukraine:

EPSON Kiev Rep Office

Pimonenko street, 13, Bldg 6A,
Office 15
04050, Kiev, Ukraine
Phone +38 (044) 492 9705
Fax +38 (044) 492 9706
Web Address:
<http://www.epson.ru>

SERBIA AND MONTENEGRO :

BS PROCESSOR d.o.o.

Hazdi Nikole Zivkovic 2
Beograd - 11000 - F.R.
Jugoslavia
Tel: 00 381 11 328 44 88
Fax: 00 381 11 328 18 70
Web Address:
[http://content.epson.it/about/
int_services.htm](http://content.epson.it/about/int_services.htm)

SLOVAKIA :

EPSON EUROPE B.V.

Branch Office Czech Republic

Slavickova 1a
638 00 Brno
Hotline: 0850 111 429 (national
costs)
Email: infoline@epson.sk
Web Address:
<http://www.epson.sk>

SLOVENIA :

BIROTEHNA d.o.o

Litijska Cesta 259
1261 Ljubljana - Dobrunje
Tel: 00 386 1 5853 410
Fax: 00386 1 5400130
Web Address:
[http://content.epson.it/about/
int_services.htm](http://content.epson.it/about/int_services.htm)

SPAIN :

EPSON Iberica, S.A.

Av. de Roma, 18-26
08290 Cerdanyola del valles
Barcelona
Tel: 93 582 15 00
Fax: 93 582 15 55
Hotline: 902 28 27 26
Web Address:
<http://www.epson.es>

SWEDEN :

Epson Sweden

Box 329 192 30 Sollentuna
Sweden
Tel: 0771-400134
Web Address:
<http://www.epson.se>

SWIZERLAND :

EPSON DEUTSCHLAND GmbH

Branch office Switzerland
Riedmuehlestrasse 8 CH-8305
Dietlikon
Tel: +41 (0) 43 255 70 20
Fax: +41 (0) 43 255 70 21
Hotline: 0848448820
Web Address:
<http://www.epson.ch>

TURKEY :

TECPRO

Sti. Telsizler mah. Zincirlidere
cad.
No: 10 Kat 1/2 Kagithane 34410
Istanbul
Tel: 0090 212 2684000
Fax: 0090212 2684001
Web Address:
<http://www.epson.com.tr>
Info: bilgi@epsonerisim.com
Web Address:
<http://www.epson.tr>

UK :

Epson (UK) Ltd.

Campus 100, Maylands Avenue
Hemel Hempstead Herts HP2 7TJ
Tel: (01442) 261144
Fax: (01442) 227227
Hotline: 08704437766
Web Address:
<http://www.epson.co.uk>

AFRICA :

Contact your dealer
Web Address:
[http://www.epson.co.uk/
welcome/welcome_africa.htm](http://www.epson.co.uk/welcome/welcome_africa.htm)
or
[http://www.epson.fr/
bienvenu.htm](http://www.epson.fr/bienvenu.htm)

SOUTH AFRICA :

Epson South Africa

Grnd. Flr. Durham Hse, Block 6
Fourways Office Park
Cnr. Fourways Blvd. & Roos Str.
Fourways, Gauteng. South Africa.
Tel: +27 11 201 7741
/ 0860 337766
Fax: +27 11 465 1542
Email: support@epson.co.za
Web Address:
<http://www.epson.co.za>

MIDDLE EAST :

Epson (Middle East)

P.O. Box: 17383 Jebel Ali Free
Zone Dubai
UAE(United Arab Emirates)
Tel: +971 4 88 72 1 72
Fax: +971 4 88 18 9 45
Email: supportme@epson.co.uk
Web Address:
[http://www.epson.co.uk
welcome/welcome_africa.htm](http://www.epson.co.uk/welcome/welcome_africa.htm)

< NORTH, CENTRAL AMERICA & CARIBBEANI ISLANDS >

CANADA :

Epson Canada, Ltd.
3771 Victoria Park Avenue
Scarborough, Ontario
CANADA M1W 3Z5
Tel: 905-709-9475
or 905-709-3839
Web Address:
<http://www.epson.com>

MEXICO :

EPSON Mexico, S.A. de C.V.
Boulevard Manuel Avila
Camacho 389
Edificio 1, Conjunto Legaria
Col. Irrigación, C.P. 11500
México, DF
Tel: (52 55) 1323-2052
Web Address:
<http://www.epson.com.mx>

U. S. A. :

Epson America, Inc.
3840 Kilroy Airport Way
Long Beach, CA 90806
Tel: 562-276-4394
Web Address:
<http://www.epson.com>

COSTA RICA (Ecuador) :

EPSON Costa Rica.
De la Embajada Americana,
200 Sur y 200 Oeste
Apartado Postal 1361-1200
Pavas
San Jose, Costa Rica
Tel: (506) 2210-9555
Web Address:
<http://www.epson.com.cr>

< SOUTH AMERICA >

ARGENTINA (Paraguay, Uruguay) :

EPSON Argentina SRL.
Ave. Belgrano 964
1092, Buenos Aires, Argentina
Tel: (54 11) 5167-0300
Web Address:
<http://www.epson.com.ar>

CHILE (Bolivia) :

EPSON Chile S.A.
La Concepción 322 Piso 3
Providencia, Santiago, Chile
Tel: (562) 230-9500
Web Address:
<http://www.epson.com.cl>

PERU :

EPSON Peru S.A.
Av. Canaval y Moreyra 590
San Isidro, Lima, 27, Perú
Tel: (51 1) 418 0210
Web Address:
<http://www.epson.com.pe>

BRAZIL :

EPSON Do Brasil
Av. Tucunaré, 720
Tamboré Barueri,
Sao Paulo, SP Brazil 0646-0020,
Tel: (55 11) 3956-6868
Web Address:
<http://www.epson.com.br>

COLOMBIA :

EPSON Colombia LTD.
Calle 100 No 21-64 Piso 7
Bogota, Colombia
Tel: (57 1) 523-5000
Web Address:
<http://www.epson.com.co>

VENEZUELA (Dominican

Republic, Jamaica, Trinidad, Barbados, Aruba, Curacao) :
EPSON Venezuela S.A.
Calle 4 con Calle 11-1
Edf. Epson La Urbina Sur
Caracas, Venezuela
Tel: (58 212) 240-1111
Web Address:
<http://www.epson.com.ve>

< ASIA & OCEANIA >

AUSTRALIA :

EPSON AUSTRALIA PTYLIMITED
3, Talavera Road, N.Ryde NSW
2113, AUSTRALIA
Tel: 1300 361 054
Web Address:
<http://www.epson.com.au>

CHINA :

EPSON (BEIJING) TECHNOLOGY SERVICE CO.,LTD.
1F.A. The Chengjian Plaza
NO.18 Beitaipingzhuang Rd.,
Haidian District, Beijing, China
Zip code: 100088
Tel: (86-10) 82255566
Fax: (86-10) 82255123

EPSON (BEIJING) TECHNOLOGY SERVICE CO.,LTD.SHANGHAI BRANCH

4F,Bldg 27,No.69 ,Gui Qing Rd
Cao Hejing, Shanghai, China
ZIP code: 200233
Tel: (86-21) 64851485
Fax: (86-21)64851475

CHINA :

EPSON (BEIJING) TECHNOLOGY SERVICE CO.,LTD.GUANGZHOU BRANCH

ROOM 311 Xinyuan Mansion
898 Tianhe
North,Guangzhou,China
Zip code: 510898
Tel: (86-20) 38182156
Fax: (86-20) 38182155

EPSON (BEIJING) TECHNOLOGY SERVICE CO.,LTD.CHENDU BRANCH

ROOM2803B, Unit, Times
Plaza, NO.2, Zongfu Road,
Chengdu, China
Zip code: 610016
Tel: (86-28) 86727703
Fax: (86-28)86727702

HONGKONG :

Epson Service Centre HONG KONG

Unit 517, Trade Square,
681 Cheung Sha Wan Road,
Cheung Sha Wan, Kowloon,
HONG KONG
Support Hotline: (852) 2827
8911
Fax: (852) 2827 4383
Web Address:
<http://www.epson.com.hk>

INDIA:

EPSON INDIA PVT. LTD.

12th Floor, The Millenia, Tower
A, No. 1
Murphy Road, Ulsoor, Bangalore
560 008
India
Tel: 1800 425 0011
Web Address:
<http://www.epson.co.in>

INDONESIA:

PT. EPSON INDONESIA

Wisma Kyoei Prince, 16th Floor,
Jalan Jenderal Sudirman Kav. 3,
Jakarta, Indonesia
Tel: 021 5724350
Web Address:
<http://www.epson.co.id>

JAPAN :

SEIKO EPSON CORPORATION SHIMAUCHI PLANT

VI Customer Support Group:
4897 Shimauchi, Matsumoto-shi,
Nagano-ken, 390-8640 JAPAN
Tel: 0263-48-5438
Fax: 0263-48-5680
Web Address:
<http://www.epson.jp>

KOREA :

EPSON KOREA CO., LTD.

11F Milim Tower, 825-22
Yeoksam-dong, Gangnam-gu,
Seoul,135-934 Korea
Tel : 82-2-558-4270
Fax: 82-2-558-4272
Web Address:
<http://www.epson.co.kr>

MALAYSIA :

Epson Malaysia SDN. BHD.

3rd Floor, East Tower, Wisma
Consplant 1
No.2, Jalan SS 16/4,
47500 Subang Jaya,
Malaysia.
Tel: 03 56 288 288
Fax: 03 56 288 388
or 56 288 399
Web Address:
<http://www.epson.com.my>

NEW ZEALAND:

Epson New Zealand

Level 4, 245 Hobson St
Auckland 1010
New Zealand
Tel: 09 366 6855
Fax 09 366 865
Web Address:
<http://www.epson.co.nz>

PHILIPPINES:

EPSON PHILIPPINES CORPORATION

8th Floor, Anson's Centre,
#23 ADB Avenue, Pasig City
Philippines
Tel: 032 706 2659
Web Address:
<http://www.epson.com.ph>

SINGAPORE :

EPSON SINGAPORE PTE. LTD.

1 HarbourFront Place #03-02
HarbourFront Tower One
Singapore 098633.
Tel: 6586 3111
Fax: 6271 5088
Web Address:
<http://www.epson.com.sg>

TAIWAN :

EPSON Taiwan Technology & Trading Ltd.

14F,No. 7, Song Ren Road,
Taipei, Taiwan, ROC.
Tel: (02) 8786-6688
Fax: (02) 8786-6633
Web Address:
<http://www.epson.com.tw>

THAILAND:

EPSON (Thailand) Co.,Ltd.

24th Floor, Empire Tower,
195 South Sathorn Road,
Yannawa, Sathorn, Bangkok
10120, Thailand.
Tel: 02 685 9899
Fax: 02 670 0669
Web Address:
<http://www.epson.co.th>