

## Safety Instructions

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## Support and Service Guide



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# Safety Instructions

All safety and operating instructions should be read before using the projector. After you have read all instructions, save this information for later reference. To prevent personal injury or damage to property, the following symbols are used to show dangerous operation or handling. Make sure you understand them properly when reading the guide.

## Explanation of symbols

 <b>Warning</b>	This symbol indicates information that, if ignored, could possibly result in serious personal injury or even death due to incorrect handling.
 <b>Caution</b>	This symbol indicates information that, if ignored, could possibly result in personal injury or physical damage due to incorrect handling.

### Symbols indicating an action that must not be done

  
Do not do

  
Do not disassemble


  
Do not touch


  
Do not wet

  
Do not use in wet areas

  
Do not place on an unstable surface

### Symbols indicating an action that should be done

  
Instructions

  
Disconnect the plug from the outlet

## **Warning**

Unplug the projector from the outlet and refer all repairs to qualified service personnel under the following conditions:

- If smoke, strange odors or strange noises come from the projector.
- If liquid or foreign objects get inside the projector.
- If the projector has been dropped or the housing has been damaged.

Continuing to use under these conditions may result in fire or electric shock.

Do not try to repair this projector yourself. Refer all repairs to qualified service personnel.

Place the projector near an outlet where the plug can be easily unplugged.



Disconnect  
the plug from  
the outlet

Never open any covers on the projector except as specifically explained in the User's Guide. Never attempt to disassemble or modify the projector (including consumables). Refer all repairs to qualified service personnel.

Electrical voltages inside the projector can cause severe injury.



Do not  
disassemble

If you are installing the projector on the ceiling, this projector should be installed by qualified technicians using only approved mounting equipment.

If installation work is not carried out correctly, the projector could fall down. This may result in injury or accidents. Contact your dealer to carry out the installation work.



Instructions

If you use a ceiling mount and apply adhesives to the mount to prevent the screws from loosening, or if you use lubricants or oils on the projector, the projector housing may crack and the projector may fall from its ceiling mount. This could cause serious injury to anyone under the mount and could damage the projector. When installing or adjusting a ceiling mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants.



Do not do

Do not use the projector where it may be exposed to rain, water, or excessive humidity.



Do not use in  
wet areas

## **Warning**

Use the type of power source indicated on the projector. Use of a different power source may result in fire or electric shock. If you are not sure of the power available, consult your dealer or power company.



Do not do

Check the specifications of the power cable. Using an inappropriate power cable could result in fire or electric shock.

The power cable supplied with the projector is intended to comply with power supply requirements for the country of purchase. If you use the projector in the country where it was purchased, only use the power cable that came with the projector. If you use the projector in a country other than where it was purchased, use the correct power cable for that country.



Instructions

Take the following precautions when handling the plug.

Failure to comply with these precautions could result in fire or electric shock.

- Do not overload wall outlets, extension cables, or power strips.
- Do not insert the plug into a dusty outlet.
- Insert the plug firmly into the outlet.
- Do not hold the plug with wet hands.
- Do not pull the power cable when disconnecting the plug; always be sure to hold the plug when disconnecting it.



Instructions

Do not use the power cable that is damaged. Fire or electric shock may result.

- Do not modify the power cable.
- Do not place heavy objects on top of the power cable.
- Do not bend, twist or pull the power cable excessively.
- Keep the power cable away from hot electrical appliances.

Contact your dealer if the cable becomes damaged.



Do not do

Do not touch the plug during an electrical storm. Otherwise, you may receive an electric shock.



Do not touch

## **Warning**

Do not place any containers of liquid on top of the unit.

Spilling liquid of any kind into the projector may result in fire or electric shock.



Do not  
wet

Do not look into the lens when the projector is on. The bright light can damage your eyes.



Do not do

Do not insert or drop metal, flammable, or foreign objects into the projector's vents or openings nor leave them nearby.

Doing so may result in fire, electric shock, or burns.



Do not do

A mercury lamp with high internal pressure is used as the projector's light source. Be sure to observe the instructions below. If the following points are not observed, injury or poisoning may result.



Instructions

- Do not disassemble or damage the lamp or subject it to any impacts.
- The gases inside mercury lamps contain mercury vapor. If the lamp breaks, ventilate the room to prevent the gases that are released from being inhaled or coming into contact with the eyes or mouth.
- Do not bring your face close to the projector while it is in use.
- Particular care should be taken when the projector is installed to a ceiling, as small pieces of glass may fall down when the lamp cover is removed. When cleaning the projector or replacing the lamp yourself, be very careful not to allow such pieces of glass to get into the eyes or mouth.

*If the lamp breaks and gases or fragments of broken glass from the lamp are inhaled or get into the eyes or mouth, or if any other ill effects are noticed, immediately seek medical advice. In addition, consult your local regulations regarding proper disposal and do not place in the trash.*



# Warning

Do not leave the projector or the remote control with batteries inside a vehicle with the windows closed, in places where they will be exposed to direct sunlight, or in other places that may become extremely hot.

Thermal deformation or technical malfunction may occur, which could result in fire.



Do not do

Do not use sprays containing a flammable gas to remove dirt or dust which is adhering to parts such as the lens or filter of the projector.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.



Do not do

Do not use the projector in places where flammable gases or explosive gases may be present in the atmosphere.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.



Do not do

## **Caution**

Do not use the projector in places where there is a lot of humidity or dust, near cooking or heating appliances, or in places where it may come into contact with smoke or steam.  
Do not use or store this projector outdoors for an extended length of time.



Do not do

Fire or electric shock may result.

Do not block the slots and opening in the projector case. They provide ventilation and prevent the projector from overheating.

- If setting up the projector near a wall, leave a space of at least 20 cm between the wall and the air exhaust vent.
- Do not place the projector on a sofa, rug, or other soft surface, or in a closed-in cabinet unless proper ventilation is provided.



Do not do

Do not place the projector on an unstable cart, stand, or table.  
The projector may fall down or tip over, and injury may result.



Do not place  
on an  
unstable  
surface

Do not stand on the projector or place heavy objects on it.  
You may fall over resulting in injury or the projector may become damaged.



Do not do

Do not place anything that can become warped or damaged by heat near the exhaust vents. Do not bring your hands or face close to the vents while projection is in progress.

Because of hot air coming out from the air exhaust vents, you could get burnt or it could be a cause of warping or other damage to property.










Do not do

Do not block the light coming out of the projector's lens with a book or the lens cover.

If the projector's light shines on something for a long time, it will heat it, which may melt the lens cover, cause burns, or start a fire. Also, the reflected light may heat the lens and damage the projector. Use the A/V Mute function to temporarily stop projecting, or turn the power off for a long interval.



Do not do

<div> <b>Caution</b></div>	
<p>Never try to remove the lamp immediately after use because it will be extremely hot. Before removing the lamp, turn off the power and wait the duration specified in the User's Guide to allow the lamp to cool completely.</p> <p>The heat may cause burns or other injuries.</p>	<div> Do not do</div>
<p>Do not place the source of an open flame, such as a lit candle, on or near the projector.</p>	<div> Do not do</div>
<p>Unplug the projector when it will not be used for extended periods. The insulation may deteriorate, which may result in fire.</p>	<div> Disconnect the plug from the outlet</div>
<p>Be sure to check that the power is turned off, the plug is disconnected from the outlet and all cables are disconnected before moving the projector.</p> <p>Fire or electric shock may result.</p>	<div> Disconnect the plug from the outlet</div>
<p>Unplug the projector from the outlet before cleaning. This avoids electric shock during cleaning.</p>	<div> Disconnect the plug from the outlet</div>
<p>Use a dry cloth (or, for stubborn dirt or stains, a moist cloth that has been wrung dry) for cleaning. Do not use liquid, aerosol cleaners, or solvents such as alcohol, thinner or benzine.</p> <p>Water infiltration or deterioration and breakage of the projector housing could result in electric shock.</p>	<div> Instructions</div>



## **Caution**

Incorrect battery usage may cause leakage of battery fluid and battery rupture, which could result in fire, injury or corrosion of the projector. When replacing batteries, take the following precautions.



Instructions

- Insert batteries so that the polarities (+ and -) are correct.
- Do not use batteries of different types or mix old and new batteries.
- Do not use any batteries other than those specified in the *User's Guide*.
- If the batteries leak, wipe away battery fluid with a soft cloth. If fluid gets on your hands, wash them immediately.
- Replace the batteries as soon as they run out.
- Remove the batteries if you will not be using the projector for a long period of time.
- Do not expose batteries to heat or flame and do not put them in water.
- Dispose of used batteries according to local regulations.
- Keep these batteries out of the reach of children. Batteries are choking hazards and are very dangerous if swallowed.

Follow the maintenance schedule for this projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.



Instructions

Replace your air filter periodically as needed.

Contact your dealer to clean the interior of the projector as needed.

Do not use the projector in places where corrosive gas, such as sulfurous gas from hot springs, may be present.



Do not do

Malfunction may result.

Do not start the projector while the volume is too high. (only models with built-in speaker)



Instructions

Loud sounds may cause loss of hearing. Always lower the volume before turning off the projector. Gradually increase the volume after turning on the projector.

Avoid standing in front of the projector so you do not block the projected images and the bright light does not shine in your eyes.



Instructions

Looking into the projector's light can damage your eyesight.

# Notes on Handling and Storage

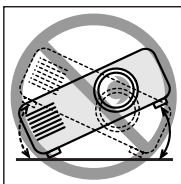
Be sure to observe the following precautions to avoid malfunctions, operating errors or damage to the projector.

## Notes on Handling and Storage

- Do not use or store the projector in places where it might be subjected to high and low extremes of temperature. Furthermore, avoid places where the temperature may change suddenly.
- Be sure to observe the operating temperatures and storage temperatures given in the User's Guide when using and storing the projector.
- Do not set up the projector in places where it might be subjected to vibration or shock.
- Do not set up the projector near high-voltage electrical wires or sources of magnetic fields.  
These may interfere with correct operation.
- Do not operate the projector under any of the following conditions. If this is not observed, problems with operation or accidents may result.



While the projector is standing on its side.



While the projector is tilted one side.

- Do not tilt the projector forwards or backwards at an angle that is greater than specified in the User's Guide. Doing so may damage the projector or cause an accident.
- Do not touch the lens with bare hands.
- Always attach the lens cover to the lens when not using the projector, to prevent the lens from becoming dirty or damaged.
- Remove the batteries from the remote control before storage.  
If the batteries are left in the remote control for long periods, they may leak.
- Do not use or store the projector in places where smoke from oil or cigarettes may be present, as it can adversely affect the quality of the projected images.
- Contact your dealer to clean the interior of the projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.

- Epson takes no responsibility for loss or damage caused by damage to the projector or lamp failures outside service warranty conditions.
- When a still image is displayed for a long period of time, image retention may occur on the screen. Do not display images in the exact same position for long periods.

## Projection Lamp

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A mercury lamp with high internal pressure is used as the projector's light source. The characteristics of the mercury lamp are:

- The intensity of the lamp decreases with use.
- When it is time for replacement, the lamp will no longer light or may break with a loud noise.
- The interval of lamp replacement may vary greatly depending on the individual lamp characteristics and the operating environment. You should always have a spare lamp ready in case it is needed.
- Do not turn the projector on immediately after turning it off. Turning the projector on and off frequently may shorten the life of the lamp.
- Once the lamp replacement period has elapsed, the possibility of the lamp breakage becomes greater. When the lamp replacement message appears, replace the lamp with a new one as soon as possible.

## LCD Panel

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The LCD panel is manufactured using extremely high-precision technology. However, black dots may appear on the panel, or some red, blue or green dots may light up extremely brightly at times. Furthermore, sometimes striped color irregularities or brightness irregularities may also appear. They are caused by the characteristics of the LCD panel, and are not a sign of a malfunction.

## Notes on Carrying the Projector

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- Turn off the projector power and then disconnect the power cable from the outlet.  
Furthermore, check that all other cables have been disconnected.
- Attach the lens cover to the lens.
- Retract the adjustable foot.
- If your model of projector has a handle, hold the projector by the handle when carrying it.

### **When transporting the projector to the manufacturer for repairs**

The internal projector components consist of many glass parts and high-precision parts. When transporting the projector, take the following measures to protect the projector from any damage that might result from shock.

Enclose the projector securely in buffer material to protect it from shock, and place it into a strong cardboard container. Be sure to notify the carrier company that the contents are fragile.

### **When transporting the projector by hand**

- When carrying the projector with you on trips, use the optional hard traveling case or soft carrying case to carry the projector.

If traveling by aeroplane, take the projector with you as carry-on luggage.

\* Epson is not liable in any way for damage to the projector which occurs while the projector is being transported.

## Power cables for Overseas Use

The power cable that is supplied with this projector conforms to electrical safety regulations. Do not use a power cable other than the one supplied with the projector.

If using the projector overseas, check the power supply voltage, outlet shape and electrical rating of the projector that conform to the local standards, and purchase a proper power cable in the country.

Contact an authorized Epson dealer in one of the countries listed on page 17 for details on obtaining a proper power cable.

### General power cable specifications

The following conditions must be observed regardless of the country of use.

- The power cable must have the approval marks from the standards authority of the country where the projector is to be used.
- The plug must be of the same shape as the outlets in the country of use.

### Examples of standards authorities or certification marks for different countries

Country name	Standards authority or certification mark	Country name	Standards authority or certification mark
United States of America	UL	Norway	NEMKO
Canada	CSA	Finland	FIMKO
United Kingdom	BSI	France	LCIE
Italy	IMQ	Netherlands	KEMA
Australia	SAA	Belgium	CEBEC
Austria	OVE	Japan	PSE
Switzerland	SEV	Korea	EK
Sweden	SEMKO	China	CCC
Denmark	DEMKO	Singapore	PSB
Germany	VDE		

# Utility Software

The software contained in the software CD-ROM that is supplied with the projector can also be downloaded from the Epson web site (<http://www.epson.com>). If the software is updated, the latest versions of the software will also be available from this web site.

Please check the Epson web site (<http://www.epson.com>) for the latest software upgrades.

If your projector develops a problem, make a copy of these check sheets and use them to explain the problem symptoms more clearly when calling for service.

## Problems

- ☐ Power does not turn on
- ☐ Nothing appears on the screen
- ☐ A message appears
  - ☐ No image signal is being input
  - ☐ These signals cannot be handled by this projector.
- ☐ Blue screen (blue background)
- ☐ Black screen (black background)
- ☐ Projected images
- ☐ User's logo (no message appears)

### Image is truncated or small

- ☐ Only part of the image is displayed
- ☐ Image is smaller than size of screen
- ☐ Image has keystone distortion
- ☐ Several pixels are missing

### Image quality is poor

- ☐ Image is blurry and out of focus
- ☐ Image contains striped patterns
- ☐ Image flickers
- ☐ Characters appear to be missing

### Audio (only models with built-in speaker)

- ☐ No sound is heard
- ☐ Volume is low
- ☐ Sound is distorted
- ☐ Wrong sound is heard
- ☐ Has the connected equipment been set to output audio?
- ☐ Does the sound come out when external speakers are connected? (if equipped with an Audio Out port)

### Color is poor or too dark

- ☐ Too dark
- ☐ Color is poor or too dark (video)
- ☐ Color is poor or too dark (computer)
- ☐ Color different from TV/CRT

### Menus

- ☐ Menus appear
  - Setting ☐ Sleep Mode : ON
- ☐ About (Video)
  - Lamp h
  - Video Signal ☐ AUTO
  - ☐ NTSC
  - ☐ Other
- ☐ About (Computer)
  - Lamp h
  - Frequency H Hz
  - V Hz
  - SYNC Polarity H ☐ Positive
  - ☐ Negative
  - V ☐ Positive
  - ☐ Negative
  - SYNC Mode ☐ Separate
  - ☐ Composite
  - ☐ Sync on Green
  - Resolution ×
  - Refresh Rate Hz

### Menus


- ☐ Menus appear
  - ☐ Audio
  - Audio input ( )
  - Volume ( )

Write symptoms here:


EMP-  
EH-  
EB-  
Serial number

Purchase date:        /        /


Indicators  
(Write down colors and status of  
each indicator)

 Indicator


☐

 Indicator

☐

 Indicator

☐

 Indicator

☐

Power cable

☐ Is the cable securely connected?

☐ Power switch ON (depends on model)

Connector

☐ Is the connector securely connected?

Computer settings  
(Display properties)

☐ LCD display

Resolution

(        ×        )

Refresh rate

(        Hz )

☐ Computer

Win/Mac/EWS

Manufacturer

(        )

Model

(        )

Laptop/Desktop/Integrated

Panel resolution

(        ×        )

Video mode

(        )

☐ Video equipment

VCR/DVD/Camera

Manufacturer

(        )

Model

(        )

Connectors

☐ Is the connector securely connected?

☐ What is the name of the port used for connection?

(        )

Connection cable

☐ Genuine

☐ Extension

Part No. (        )

m

☐ Distributor/amplifier

Part No. (        )

☐ Switch

Part No. (        )

When does the problem occur? ☐ Before use    ☐ Immediately after starting to use    ☐ During use  
e.g. always when ..... is done

☐ Other (        )

Frequency of problem ☐ Always    ☐ Sometimes (..... times during .....)  
e.g. always when ..... is done

☐ Other (        )



# Epson Projector Contact List



This address list is current as of July 2010.

A more up-to-date contact address can be obtained from the corresponding website listed here. If you do not find what you need on any of these pages, please visit the main Epson home page at [www.epson.com](http://www.epson.com).

## < EUROPE, MIDDLE EAST & AFRICA >

### ALBANIA :

#### ITD Sh.p.k.

Gjergji Center, Rr Murat  
Toptani Tirana  
04000 Tirana - Albania  
Tel: 00355 4 2234025  
Fax: 00355 4 2232990  
Web Address:  
[http://content.epson.it/about/  
int\\_services.htm](http://content.epson.it/about/int_services.htm)

### AUSTRIA :

#### EPSON DEUTSCHLAND GmbH

Buopark Donau Inkustrasse 1-  
7 / Stg. 6 / 2. OG  
A-3400 Klosterneuburg  
Tel: +43 (0) 2243 - 40 181 - 0  
Fax: +43 (0) 2243 - 40 181 - 30  
Web Address:  
<http://www.epson.at>

### BELGIUM :

#### EPSON Europe B.V. Branch office Belgium

Belgicastraat 4 - Keiberg  
B-1930 Zaventem  
Tel: +32 2/ 7 12 30 10  
Fax: +32 2/ 7 12 30 20  
Hotline: 070 350120  
Web Address:  
<http://www.epson.be>

### BOSNIA AND HERZEGOVINA :

#### KIMTEC d.o.o.

Poslovni Centar 96-2  
72250 Vitez  
Tel: 00387 33 639 887  
Fax: 00387 33 755 995  
Web Address:  
[http://content.epson.it/about/  
int\\_services.htm](http://content.epson.it/about/int_services.htm)

### BULGARIA :

#### EPSON Service Center Bulgaria

c/o ProSoft Central Service  
Akad. G. Bonchev SRT. bl.6  
1113 Sofia  
Tel: 00359 2 979 30 75  
Fax: 00359 2 971 31 79  
Email: [info@prosoft.bg](mailto:info@prosoft.bg)  
Web Address:  
<http://www.prosoft.bg>

### CROATIA :

#### RECRO d.d.

Avenija V. Holjevca 40  
10 000 Zagreb  
Tel: 00385 1 3650774  
Fax: 00385 1 3650798  
Web Address:  
[http://content.epson.it/about/  
int\\_services.htm](http://content.epson.it/about/int_services.htm)

### CYPRUS :

#### MECHATRONIC LTD

88 Digenis Akritas Avenue,  
"Loizides Centre 2" - 2nd Floor  
CY-1061 Nicosia  
Tel: 00357 22582258  
Fax: 00357 22582222  
Web Address:  
[http://content.epson.it/about/  
int\\_services.htm](http://content.epson.it/about/int_services.htm)

### CZECH REPUBLIC :

#### EPSON EUROPE B.V. Branch Office Czech Republic

Slavickova 1a 63800 Brno  
E-mail: [info@epson.cz](mailto:info@epson.cz)  
Web Address:  
<http://www.epson.cz>  
Hotline: 800 142 052

### DENMARK :

#### EPSON Denmark

Transformervej 6 2730 Herlev  
Tel: 44508585  
Fax: 44508586  
Email: [danmark@epson.dk](mailto:danmark@epson.dk)  
Web Address:  
<http://www.epson.dk>  
Hotline: 70279273

### ESTONIA :

#### EPSON Service Center Estonia

c/o Kulbert Ltd.  
Sirge 4, 10618  
Tallinn  
Tel: 00372 671 8160  
Fax: 00372 671 8161  
Web Address:  
<http://www.epson.ee>

### FINLAND :

#### Epson Finland

Rajatorpantie 41 C FI-01640  
Vantaa  
Web Address:  
<http://www.epson.fi>  
Hotline: 0201 552090

### FRANCE & DOM-TOM TERRITORY :

#### EPSON France S.A.

150 rue Victor Hugo BP 320  
92305 LEVALLOIS PERRET  
CEDEX  
Web Address:  
<http://www.epson.fr>  
Hotline: 0821017017

### GERMANY :

#### **EPSON Deutschland GmbH**

Otto-Hahn-Strasse 4 D-40670  
Meerbusch  
Tel: +49-(0)2159-538 0  
Fax: +49-(0)2159-538 3000  
Web Address:  
<http://www.epson.de>  
Hotline: 01805 2341 10

### GREECE :

#### **EPSON Italia s.p.a.**

274 Kifisias Avenue -15232  
Halandri Greece  
Tel: +30 210 6244314  
Fax: +30 210 68 28 615  
Email:  
[epson@information-center.gr](mailto:epson@information-center.gr)  
Web Address:  
[http://content.epson.it/about/  
int\\_services.htm](http://content.epson.it/about/int_services.htm)

### HUNGARY :

#### **EPSON EUROPE B.V. Branch Office Hungary**

Infopark setany 1.  
H-1117 Budapest  
Hotline: 06 800 14 783  
E-mail: [info@epson.hu](mailto:info@epson.hu)  
Web Address: [www.epson.hu](http://www.epson.hu)

### IRELAND :

#### **Epson (UK) Ltd.**

Westside, London Road  
Hemel Hempstead, Herts HP3  
9TD  
Web Address:  
<http://www.epson.ie>  
Hotline: 01 679 9015

### ISRAEL :

#### **Epson Israel**

2 Habonim st.  
Ramat Gan  
Tel: +972-3-5751833  
Fax: +972-3-575161  
Web Address:  
[www.epson.co.il](http://www.epson.co.il)

### ITALY :

#### **EPSON Italia s.p.a.**

Via M. Viganò de Vizzi, 93/95  
20092 Cinisello Balsamo (MI)  
Tel: +39 06. 660321  
Fax: +39 06. 6123622  
Web Address:  
<http://www.epson.it>  
Hotline: 02 26830058

### KAZAKHSTAN :

#### **EPSON Kazakhstan Rep Office**

97, Samal-2, bldg A1, 5th floor  
Business Center "Samal  
Towers"  
Almaty 050051, Kazakhstan  
Tel.: +7 727 3560260  
Fax: +7 727 3560260  
Web Address:  
<http://www.epson.ru>

### LATVIA :

#### **EPSON Service Center Latvia**

c/o ServiceNet LV  
Jelgavas 36  
1004 Riga  
Tel.: 00 371 746 0399  
Fax: 00 371 746 0299  
Web Address: [www.epson.lv](http://www.epson.lv)

### LITHUANIA :

#### **EPSON Service Center Lithuania**

c/o ServiceNet  
Gaiziunu 3  
50128 Kaunas  
Tel.: 00 370 37 400 160  
Fax: 00 370 37 400 161  
Web Address: [www.epson.lt](http://www.epson.lt)

### LUXEMBURG :

#### **EPSON Europe B.V. Branch office Belgium**

Belgicastraat 4-Keiberg  
B-1930 Zaventem  
Tel: +32 2/ 7 12 30 10  
Fax: +32 2/ 7 12 30 20  
Hotline: 0900 43010  
Web Address:  
<http://www.epson.be>

### MACEDONIAN :

#### **DIGIT COMPUTER ENGINEERING**

Bul. Partizanski Odredi 62 Vlez  
II mezanin  
1000 Skopje  
Tel: 00389 2 3093393  
Fax: 00389 2 3093393  
Web Address:  
[http://content.epson.it/about/  
int\\_services.htm](http://content.epson.it/about/int_services.htm)

### NETHERLANDS :

#### **EPSON Europe B.V. Benelux sales office**

Entrade 701  
NL-1096 EJ Amsterdam  
The Netherlands  
Tel: +31 20 592 65 55  
Fax: +31 20 592 65 66  
Hotline: 0900 5050808  
Web Address:  
<http://www.epson.nl>

### NORWAY :

#### **EPSON NORWAY**

Sandviksveien 22  
1363 Hovik NORWAY  
Hotline: 815 35 180  
Web Address:  
<http://www.epson.no>

### POLAND :

#### **EPSON EUROPE B.V. Branch Office Poland**

ul. Bokserska 66  
02-690 Warszawa  
Poland  
Hotline:(0) 801-646453  
Web Address:  
<http://www.epson.pl>

### PORTUGAL :

#### **EPSON Portugal**

R. Gregório Lopes, nº 1514  
Restelo 1400-195 Lisboa  
Tel: 213035400  
Fax: 213035490  
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[http://content.epson.it/about/  
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