How to update the Engine Firmware on Epson AcuLaser C3900 series

Please read and follow this procedure before updating the firmware of your printer.

PC requirements:

- The firmware updater software support following OS: WindowsXP/Server2003/ Server2008/ WindowsVista/Windows7/ Server2008R2
- Printer driver should be installed on the PC

Update process:

1. Connect your printer via USB interface or Network Interface

2. Turn the printer on normally.

3. Execute "ALC3900_MCU_A0VD50GA090041.exe" file.

4. Follow the instruction on the screen.
    Note:
        If USB printer (or Network printer) is not detected, error message will be displayed (i.e "printer is not found"). Please make sure printer is on and well connected via USB cable (or Network cable), and printer driver is installed in the PC.
        To update via network with "Printer IP address", you need to enable printer's FTP server setting to ON.

5. When printer starts receiving the data the message "FIRMWAR UPDATE" and a progress bar will be displayed on the printer panel. Please wait until firmware update completes. It will take around 5 minutes. Don't turn off, disconnect or manipulate the printer while firmware is being updated.

6. Once the firmware update is completed, printer will automatically reboot or may ask to Power off/on manually. Please power off/on the printer using power button when instructed to do so.

7. Check the Engine firmware version by printing the Configuration Page.
Press two times the Up arrow -> Report Status
Press the Select button once
Press once the Up arrow -> Report
Press the Select button
Press three times the Up arrow -> Configuration Page
Press Select button then Press the Start button

Engine firmware should be A0VD50GA090041

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