

# **Network Guide**

NPD4963-00 EN

# **Copyright and Trademarks**

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, mechanical, photocopying, recording, or otherwise, without the prior written permission of Seiko Epson Corporation. No patent liability is assumed with respect to the use of the information contained herein. Neither is any liability assumed for damages resulting from the use of the information contained herein.

Neither Seiko Epson Corporation nor its affiliates shall be liable to the purchaser of this product or third parties for damages, losses, costs, or expenses incurred by purchaser or third parties as a result of: accident, misuse, or abuse of this product or unauthorized modifications, repairs, or alterations to this product, or (excluding the U.S.) failure to strictly comply with Seiko Epson Corporation's operating and maintenance instructions.

Seiko Epson Corporation and its affiliates shall not be liable against any damages or problems arising from the use of any options or any consumable products other than those designated as Original Epson Products or Epson Approved Products by Seiko Epson Corporation.

Microsoft®, Windows®, and Windows Vista® are registered trademarks of Microsoft Corporation.

Apple<sup>®</sup>, Macintosh<sup>®</sup>, Mac<sup>®</sup>, Mac OS<sup>®</sup> and Bonjour<sup>®</sup> are registered trademarks of Apple, Inc. Apple Chancery, Chicago, Geneva, Hoefler Text, Monaco and New York are trademarks or registered trademarks of Apple, Inc.

EPSON and EPSON ESC/P are registered trademarks and EPSON AcuLaser and EPSON ESC/P 2 are trademarks of Seiko Epson Corporation.

HP and HP LaserJet are registered trademarks of the Hewlett-Packard Company.

PCL is a registered trademark of Hewlett-Packard Company.

Adobe, the Adobe logo and PostScript3 are trademarks of Adobe Systems Incorporated, which may be registered in certain jurisdictions.

CompactFlash is a trademark of SanDisk Corporation, registered in the United States and other countries.

This product includes RSA BSAFE® Cryptographic software of EMC Corporation. RSA and BSAFE are registered trademarks or trademarks of EMC Corporation in the United States and other countries.



This product contains Runtime Modules of IBM Rational Rhapsody, Copyright IBM Corporation 2008. All Rights Reserved.

This product includes software developed by the University of California, Berkeley, and its contributors.

General Notice: Other product names used herein are for identification purposes only and may be trademarks of their respective owners. Epson disclaims any and all rights in those marks.

Copyright © 2013 Seiko Epson Corporation. All rights reserved.

# Contents

Safety Instructions	
Warning, Caution, Important, and Note	7

### Chapter 1 Introduction

About Your Printer
About This Guide
Operating Environment
Laser printers
Features of the Network Interface
Network Interface Operation
Status light
Network connector
About the Software

### Chapter 2 How To

Overview.	
Selecting a Printing Method.	13
Printing from Windows	13
Printing from Mac OS.	13
Features of the Printing Methods.	13
Installing Components on Your Computer	14
About Installing Components on Your Computer.	14
Windows 8/7/Vista/Server 2012/Server 2008	15
Windows XP	16
Windows Server 2003	
Mac OS	19
Setting Up the Network Interface.	19
Connecting the Network Interface to the Network	19
Configuring the Network Interface.	
Installing the Printer Driver.	21
About Installing the Printer Driver.	
Windows 8/7/Vista/Server 2012/Server 2008	

Windows XP	
Windows Server 2003.	
Mac OS	

### Chapter 3 Network Software

### Chapter 4 Troubleshooting

General Problems.	50
Cannot configure the network interface or cannot print from the network	50
Cannot print even if you have assigned the IP address to the computer and the printer	50
Unable to start EpsonNet Config	50
The message "EpsonNet Config cannot be used because no network is installed." appears when you start EpsonNet Config	51
The message "Could not complete communicating configuration data" appears when you send	
settings to the network interface	51
Unable to start EpsonNet Config with Web Browser	51
The Model Name and IP Address do not appear in the EpsonNet Config dialog box	52
Printing a Network Status Sheet.	52

### Chapter 5 Tips for Administrator

Setting an IP Address on the Printer's Control Panel.	53
Network Menu	54
Secure Communication Using IPsec, Access Control, and IEEE 802.1X.	55
IPsec protocol.	56
Access control.	56
IEEE 802.1X	56

### Index

# Safety Instructions

# Warning, Caution, Important, and Note



Marning

must be followed carefully to avoid serious bodily injury.



### / Caution

must be followed carefully to avoid bodily injury.



### Important

must be observed to avoid damage to your equipment.

### Note

contains important information and useful tips on the operation of your printer.

### Chapter 1

# Introduction

# **About Your Printer**

Your printer has a built-in Ethernet interface and can connect anywhere on your network using 10Base-Te, 100Base-TX, and 1000Base-T Ethernet. The built-in Ethernet interface, which is called the network interface in this manual, automatically selects the correct standard when it connects to a network. In addition, it automatically selects appropriate network protocols.

Because the network interface supports multiple protocols and automatically detects protocols on your network, you can print from Microsoft<sup>®</sup> Windows<sup>®</sup> and Apple<sup>®</sup> Mac OS<sup>®</sup> applications.

Use the Software Disc or the Epson website (http://support.epson.net/setupnavi/), to easily configure the network interface for use on the TCP/IP network and install the printer driver. You can use the printer on the TCP/IP network at once.

If you want to configure the network interface for protocols such as TCP/IP, WSD, LLTD, IPP/IPPS, UPnP, Bonjour, MS Network, and SNMP, use EpsonNet Config, the configuration utility provided with your product, to quickly and easily configure the network interface to use those protocols.

### Note:

The EpsonNet Config utility configures the network interface to work only with protocols that exist on your network. This does not imply that you can use all of the above-mentioned protocols on your network or operating system. The protocols that the network interface can use may vary depending on the operating system and the network configuration.

# **About This Guide**

This Network Guide contains information about using the network interface on a network. It includes how to set up the network interface, install the configuration software, and modify network settings of your printer and computers.

For information about your printer, see your User's Guide.

### Note:

□ To read the online guide, you must have Adobe Reader or Adobe Acrobat Reader installed on your computer.

- □ This guide is written for network administrators, and many of the steps included here require detailed network knowledge and administrator rights.
- □ The term "network administrator" refers to the person responsible for maintaining the network. "Administrator" is synonymous with "Supervisor" in this guide.
- **u** The term "network interface" refers to the built-in Ethernet interface of the printer in this guide.
- □ Some screen shots in this guide may list a printer name other than your printer. This difference does not alter the instructions.
- □ The supported operating systems are different depending on the printer. See your printer's User's Guide for the supported operating systems.

# **Operating Environment**

The network interface supports the following environments.

OS	Protocol	IPv4	IPv6
Windows 8	TCP/IP (Standard TCP/IP port)	supported	supported
Windows 7	TCP/IP (EpsonNet Print port)	supported	not supported
Windows Vista			
Windows Server 2012			
Windows Server 2008			
Windows XP (Home, Professional)	TCP/IP (Standard TCP/IP port)	supported	not supported
Windows Server 2003	TCP/IP (EpsonNet Print port)	supported	not supported
Mac OS X 10.8	Bonjour	supported	supported
Mac OS X 10.7			
Mac OS X 10.6			
Mac OS X 10.5			

# Laser printers

# Features of the Network Interface

- □ Connects your Epson printer using a built-in Ethernet interface, which is called the network interface in this manual, to the network.
- □ Supports multiple protocols, such as TCP/IP, WSD, LLTD, IPP/IPPS, UPnP, Bonjour, MS Network, and SNMP.
- □ Supports 10Base-Te, 100Base-TX, and 1000Base-T Ethernet.
- □ Supports Bonjour on Mac OS X 10.5 or later.
- □ Supports access control to your printer by filtering client computer's IP addressees.
- □ Supports SSL (Secure Sockets Layer) for IPPS and HTTPS protocols.
- □ Supports IPsec.
- □ Supports IEEE 802.1x.
- □ Supports EpsonNet Config with a Web browser, which allows you to configure and monitor your printer using a Web browser.

# **Network Interface Operation**

# Status light

The indicator lights provide you with important information on the operations of the network interface.

### Laser printers

Data light	Status light	Network Status
Green	Green	Ready (1000 M link)
Green (Flashing)	Green	Receiving packets (1000 M link)
Green	Orange	Ready (100 M link)
Green (Flashing)	Orange	Receiving packets (100 M link)
Green	Off	Ready (10 M link)

Data light	Status light	Network Status
Green (Flashing)	Off	Receiving packets (10 M link)
Off	Green	Deep sleep mode (1000 M link)
Off	Off	Deep sleep mode (100 M / 10 M link)
		Power off mode

### **Network connector**

RJ-45 connector: This connector is used to connect an Ethernet cable to a network. You can use this cable for 10Base-Te, 100Base-TX, and 1000Base-T Ethernet.



### Important:

You must use the following shielded twisted-pair cable to connect the network interface to a network.

- □ Category-5 or higher for the 10Base-Te or 100Base-TX connection
- □ Category-6 or higher for the 1000Base-T connection

# About the Software

The Software Disc provided with your printer includes the following network software.

### Note:

The software provided varies depending on your printer model.

- EpsonNet Config is a configuration utility for administrators that allows you to configure the network interface for various protocols such as TCP/IP, MS Network, IPP, and SNMP. See "EpsonNet Config" on page 35.
- □ EpsonNet Config with Web Browser is a Web-based configuration utility that allows you to configure the network interface for TCP/IP, MS Network, IPP, and SNMP. See "EpsonNet Config with Web Browser" on page 37.
- □ EpsonNet Print is a utility program that provides peer to peer printing to Epson printers on the TCP/IP network. See "EpsonNet Print (For Windows Users)" on page 41.

# Chapter 2

# How To

### **Overview**

This section describes the general procedure on how to set up the network interface for use on a network.

1. Check the network interface operation.

Check the functions and operations of the network interface, such as status lights and RJ-45 connector. See "Network Interface Operation" on page 10 for details.

2. Select a printing method.

Select a printing method appropriate for your network environment and operating system. If you are not sure, see "Printing from Windows" on page 13 or "Printing from Mac OS" on page 13 for details.

3. Install the necessary components on your computer.

Make sure the necessary components (such as TCP/IP) are installed on the computer, and network settings (such as IP address, subnet mask, etc.) of the computer is set. See "About Installing Components on Your Computer" on page 14 for details.

4. Connect the network interface to the network.

Connect the network interface to the network. See "Connecting the Network Interface to the Network" on page 19 for details.

5. Configure the network interface and install the printer driver.

See "Configuring the Network Interface" on page 20 for details.

6. If necessary, configure the network settings of the network interface using EpsonNet Config.

Configure the network interface using EpsonNet Config. See "About EpsonNet Config" on page 35 for details.

# Selecting a Printing Method

## **Printing from Windows**

Check if there is a Windows 8/7/Vista/XP/Server 2012/Server 2008/Server 2003 print server on your network, and then use the suggestions below.

### Note:

Only the recommended printing methods are introduced here. See "Features of the Printing Methods" on page 13 for information on additional methods.

### If no Windows 8/7/Vista/XP/Server 2012/Server 2008/Server 2003 print server exists

We recommend TCP/IP printing. See "Windows 8/7/Vista/Server 2012/Server 2008" on page 21, "Windows XP" on page 25, or "Windows Server 2003" on page 29.

### If a Windows 8/7/Vista/XP/Server 2012/Server 2008/Server 2003 print server exists

On the server, set the printer to connect and turn it into a shared printer. Your clients can then print to this shared printer.

### **Printing from Mac OS**

### Mac OS X 10.5 or later

Bonjour

### Features of the Printing Methods

This section describes features of the printing methods available for you to choose.

### TCP/IP printing

### **Advantages**

- □ No computer as a network interface is required.
- □ No special utility for Windows 8/7/Vista/XP/Server 2008/Server 2003 is required.

- □ You can see the printer status using EPSON Status Monitor.
- □ You can print via a router.

### Disadvantages

□ You need to set up TCP/IP.

### Internet printing

### Advantages

□ You can print to the printer over the Internet.

### Disadvantages

- **□** EPSON Status Monitor cannot be used.
- □ TCP/IP and DNS settings are required.
- □ For Windows 8/7/Vista/XP/Server 2012/Server 2008/Server 2003, you cannot share the Internet printer.

# Installing Components on Your Computer

### About Installing Components on Your Computer

Before configuring the network interface and printing from the computer, you need to install the necessary components (such as TCP/IP) and assign an IP address and subnet mask for your computer, depending on the printing method you want to use. See the section in this chapter appropriate for your operating system.

### Note:

- **u** The Windows operating system disk may be required during the installation.
- □ When using TCP/IP for printing, you need to set the IP address, the subnet mask, and the default gateway of the computer.

# Windows 8/7/Vista/Server 2012/Server 2008

Use the following procedure to install the necessary components.

- 1. Open the **Control Panel**, and then click **View network status and tasks** or double-click **Network and Sharing Center**.
- 2. Click Ethernet (Windows 8/Server 2012), Local Area Connection (Windows 7), or View Status (Windows Vista/Server 2008), and then click the Properties button.

#### Note:

*If the User Account Control screen appears, click the* **Yes** *or* **Continue** *button.* 

3. Check if the following necessary components are in the list.

🖳 Local Area Connection Properties
Networking
Connect using:
Intel(R) PRO/1000 MT Network Connection
<u>Configure</u> This c <u>o</u> nnection uses the following items:
Cient for Microsoft Networks     GoS Packet Scheduler     GoS Pack
Install Uninstall Properties
Allows your computer to access resources on a Microsoft network.
OK Cancel

The following table lists the components required for configuring the network interface with EpsonNet Config.

EpsonNet Config's setting screens	Necessary components
TCP/IP, WSD, IPP/IPPS, UPnP, Bonjour, MS	Internet Protocol (TCP/IP IPv4) or Internet Protocol (TCP/IP
Network	IPv6)

The following table lists the components required for network printing.

Printing method	Necessary components
TCP/IP printing	Internet Protocol (TCP/IP IPv4) or Internet Protocol (TCP/IP IPv6)

- 4. Double-click **Internet Protocol Version 4 (TCP/IPv4)** or **Internet Protocol Version 6 (TCP/IPv6)** on the Local Area Connection Properties dialog box to open the properties dialog box. Set the IP address, the subnet mask, etc. and then click **OK**.
- 5. Restart the computer.

The necessary components are now installed. Go to the section "Setting Up the Network Interface" on page 19.

## Windows XP

For Windows XP, use the following procedure to install the necessary components.

- 1. Click Start, highlight Control Panel, and then click Network and Internet Connections. Select Network Connections.
- 2. Under LAN or High-Speed Internet, click the Local Area Connection icon.
- 3. Under Network Tasks, click Change settings of this connection.

4. Check if the following necessary components are in the list.

🕂 Local Area Connection Properties 🔹 ? 🗙
General Authentication Advanced
Connect using:
■ 3Com 3C905TX-based Ethernet Adapter (Generic)
Configure
This connection uses the following items:
<ul> <li>Client for Microsoft Networks</li> <li>File and Printer Sharing for Microsoft Networks</li> <li>QoS Packet Scheduler</li> <li>Tenternet Protocol (TCP/IP)</li> </ul>
Install Uninstall Properties
Allows your computer to access resources on a Microsoft network.
Show icon in notification area when connected
OK Cancel

The following table lists the components required for configuring the network interface with EpsonNet Config.

EpsonNet Config's setting screens	Necessary components
TCP/IP, WSD, IPP/IPPS, UPnP, Bonjour, MS Network	Internet Protocol (TCP/IP)

The following table lists the components required for network printing.

Printing method	Necessary components
TCP/IP printing	Internet Protocol (TCP/IP)

- 5. Double-click **Internet Protocol (TCP/IP)** on the Local Area Connection Properties dialog box to open the Internet Protocols (TCP/IP) Properties dialog box. Set the IP address, the subnet mask, etc. and then click **OK**.
- 6. Restart the computer.

The necessary components are now installed. Go to the section "Setting Up the Network Interface" on page 19.

### Windows Server 2003

For Windows Server 2003, use the following procedure to install the necessary components.

- 1. Click Start, point to Control Panel, and then select Network Connections. Click Local Area Connections.
- 2. Click the **Properties** button.
- 3. Check if the following necessary components are in the list.

Local Area Connection Properties	×		
General Authentication Advanced			
Connect using:			
B 3Com 3C905TX-based Ethernet Adapter (Generic)			
<u>C</u> onfigure			
This connection uses the following items:	·		
☐ Sho <u>w</u> icon in notification area when connected			
OK Cancel			

The following table lists the components required for configuring the network interface with EpsonNet Config.

EpsonNet Config's setting screens	Necessary components
TCP/IP, WSD, IPP/IPPS, UPnP, Bonjour, MS Network	Internet Protocol (TCP/IP)

#### The following table lists the components required for network printing.

Printing method	Necessary components
TCP/IP printing	Internet Protocol (TCP/IP)

- 4. Double-click **Internet Protocol (TCP/IP)** on the Local Area Connection Properties dialog box to open the Internet Protocols (TCP/IP) Properties dialog box. Set the IP address, the subnet mask, etc. and then click **OK**.
- 5. Restart the computer.

The necessary components are now installed. Go to the section "Setting Up the Network Interface" on page 19.

### Mac OS

To assign an IP address, subnet mask, etc. to your Mac, follow the steps below.

- 1. From the Apple menu, select **System Preferences**.
- 2. Open the **Network** control panel. Click the **TCP/IP** tab.

#### Note:

For Mac OS X 10.5 or later, select **Ethernet** as the connecting method on the Network control panel, select the method to assign the IP address from the Configure menu, and then assign the IP address.

- 3. Select **Built-in Ethernet** from the Show pull-down menu.
- 4. Assign an IP address and other settings if necessary.
- 5. Click the **Apply Now** button to save any changes.

Go to the section "Setting Up the Network Interface" on page 19.

# Setting Up the Network Interface

### Connecting the Network Interface to the Network

Follow the instructions below to connect the network interface to the network.

1. Make sure that your printer is turned off.

2. Connect one end of the network cable to the RJ-45 connector on the network interface, and the other end to the network.



#### Important:

□ You must use the following shielded twisted-pair cable to connect the network interface to a network.

- -- Category-5 or higher for the 10Base-Te or 100Base-TX connection
- -- Category-6 or higher for the 1000Base-T connection
- Do not connect the network interface and the computer directly. Be sure to use a HUB to connect the network interface to the network.

#### Note:

You can use 10Base-Te, 100Base-TX, and 1000Base-T Ethernet. When you print a lot of data, we recommend you use a higher-speed with light network traffic.

3. Turn on your printer. After the status lights go off, print a network status sheet.



### Important:

*After turning off the printer, wait until the status lights go off before turning it back on; otherwise the network interface may not work correctly.* 

#### *Note for Mac OS X 10.5 or later:*

Since the printer supports Bonjour and is on by default, you can use the printer on a network just by connecting it to the network. If you want to disable the Bonjour setting, use the printer's control panel. See "Setting an IP Address on the Printer's Control Panel" on page 53 for details.

Now, you can configure the network interface to use on the TCP/IP network and also install the printer driver using the Software Disc shipped with your printer. See "Configuring the Network Interface" on page 20 for details.

### Configuring the Network Interface

Configure the network interface for use on the TCP/IP network by installing the EpsonNet Print (For Windows Users), and install the printer driver on your computer.

For detals about EpsonNet Print, see "EpsonNet Print (For Windows Users)" on page 41.

For installation of the printer driver, see "Installing the Printer Driver" on page 21.

# Installing the Printer Driver

# About Installing the Printer Driver

To print to the network printer, you need to install the printer driver on the computer. The following section explains how to install the printer driver manually. See the section in this chapter appropriate for your operating system.

### Note:

- **G** For WIndows users, you can get the printer driver from the Software Disc shipped with your printer.
- □ If your computer does not have a CD/DVD drive, download the driver from the Epson website, and then install it.

http://www.epson.eu/support/ (Europe)
http://support.epson.net/ (outside Europe)

# Windows 8/7/Vista/Server 2012/Server 2008

The printer driver installation procedure differs depending on the printing method you prefer.

### TCP/IP printing

### Note:

*If you are using EpsonNet Print, the setup procedure is different. See "About EpsonNet Print" on page 41 for details. Note that EpsonNet Print does not support IPv6 environment.* 

- 1. Open the **Control Panel**, and then **View devices and printers** (Windows 8/7/Server 2012) or **Printers** (Windows Vista/Server 2008).
- 2. Click **Add a printer** to start the Add Printer wizard.

3. Click Add a local printer.



4. Select the **Create a new port** radio button, and then select **Standard TCP/IP Port** from the list. Then click **Next**.

Choose a printer po	rt
A printer port is a type of co printer.	nnection that allows your computer to exchange information with a
Use an existing port:	LPT1: (Printer Port)
Oreate a new port:	
Type of port:	Standard TCP/IP Port

5. Enter the IP address of the network interface and then click **Next**.

🚱 🖶 Add Printer	
Type a printer hostnar	me or IP address
Device type:	Autodetect 💌
Hostname or IP <u>a</u> ddress:	
Port name:	
Query the printer and auton	natically select the driver to use
	Next Cancel

6. If an error occurs, the following dialog box appears. Select the **Standard** radio button and then select **EPSON Network Printer**. Click **Next**.

Additional Po	ort Information Required
The device is no	t found on the network. Be sure that:
<ol> <li>The device is</li> <li>The network</li> <li>The device is</li> <li>The address</li> </ol>	s turned on. is connected. s properly configured. on the previous page is correct.
If you think the a the address and select the device	ddress is not correct, click Back to return to the previous page. Then correct perform another search on the network. If you are sure the address is correct, type below.
Device Type	
Standard	EPSON Network Printer
_	

- 7. Click **Finish**.
- 8. See "Installing a printer driver" on page 24 to install the printer driver.

### Internet printing (IPP/IPPS)

- 1. Open the **Control Panel**, and then **View devices and printers** (Windows 8/7/Server 2012) or **Printers** (Windows Vista/Server 2008).
- 2. Click **Add a printer** to start the Add Printer wizard.

- 3. Click Add a network, wireless or Bluetooth printer.
- 4. Click The printer that I want isn't listed.
- 5. Select the Add a printer using a TCP/IP address or hostname radio button and then click Next.
- 6. Enter the URL of the target device to the **Hostname** or **IP address** box using the format below. The URL should be the same as the URL you set on EpsonNet Config's IPP/IPPS Information page.

http://IP address of network interface:631/Printer name

Example: http://192.168.100.201:631/EPSON\_IPP\_Printer

Device type:	Autodetect	
Hostname or IP <u>a</u>	idress:	
Port name:		
Query the prin	ter and automatically select the driver to us	e

#### Note:

*To check the IP address of the network interface, use EpsonNet Config. See "About EpsonNet Config" on page 35 for details.* 

- 7. Follow the on-screen instructions to set up the device. See "Installing a printer driver" on page 24 if necessary.
- 8. If you want to print with IPPS (Secure IPP printing), you have to import a digital certificate to your printer using EpsonNet Config with Web browser. See "EpsonNet Config with Web Browser" on page 37 for details.

### Installing a printer driver

1. Insert the Software Disc shipped with the device.

### Note:

*If your computer does not have a CD/DVD drive, download the printer driver from the Epson website, and then install it.* 

http://www.epson.eu/support/ (Europe)
http://support.epson.net/ (outside Europe)

- 2. Close the Epson Install Navi screen if it appears.
- 3. On the Add Printer screen, click the **Have Disk** button. The Install From Disk dialog box appears.
- 4. Click Browse.
- 5. Select the CD/DVD drive for Drives, and double-click the **WINX64** folder or the **WINX86** folder depending on your operating system. Click **Open**.
- 6. Click **OK** in the Install From Disk dialog box.
- 7. Select the model name of the device, and then click **Next**.

#### Note:

*If the Add Printer wizard prompts you to select either* **Keep existing driver** *or* **Replace existing driver**, *be sure to select the* **Replace existing driver** *radio button.* 

8. Click **Finish** and follow the on-screen instructions to complete the setup.

### Windows XP

The printer driver installation procedure differs depending on the printing method you prefer.

### TCP/IP printing

Note:

*If you are using EpsonNet Print, the setup procedure is different. See "About EpsonNet Print" on page 41 for details.* 

- 1. Click Start, click Control Panel, click Printers and Other Hardware, and then click Printers and Faxes.
- 2. Under Printer Tasks, click Add a printer to start the Add Printer wizard, and then click Next.

3. Click Local printer attached to this computer, clear the Automatically detect and install my Plug and Play printer check box, and then click Next.

#### Note:

You must clear the **Automatically detect and install my Plug and Play printer** check box because the printer is attached directly to the network, not to a Windows XP computer.



4. Select the **Create a new port** radio button, and then select **Standard TCP/IP Port** from the list. Then click **Next**.



5. Enter the IP address of the network interface and then click **Next**.

Add Standard TCP/IP Printer P	Port Wizard	$\mathbf{X}$
Add Port For which device do you want	to add a port?	
Enter the Printer Name or IP ad	ldress, and a port name for the desired device.	
Printer Name or IP <u>A</u> ddress:		
Port Name:		
	< <u>B</u> ack Next>	Cancel

6. If an error occurs, the following dialog box appears. Select the **Standard** radio button and then select **EPSON Network Printer**. Click **Next**.

Add Standard TCI	P/IP Printer Port Wizard
Additional Port The device co	Information Required suld not be identified.
The device is not I 1. The device is I 2. The network is 3. The device is I 4. The address or If you think the address and pr select the device to	ound on the network. Be sure that: connected roperly configured. n the previous page is correct. fress is not correct, click Back to return to the previous page. Then correct aform another search on the network. If you are sure the address is correct, pe below.
Device Type	
⊙ <u>S</u> tandard	EPSON Network Printer
○ <u>C</u> ustom	Settings
	< <u>B</u> ack <u>N</u> ext > Cancel

- 7. Click **Finish**.
- 8. See "Installing a printer driver" on page 28 to install the printer driver.

### Internet printing (IPP/IPPS)

1. Click Start, click Control Panel, click Printers and Other Hardware, and then click Printers and Faxes.

- 2. Under Printer Tasks, click Add a printer to start the Add Printer wizard, and then click Next.
- 3. Click A network printer, or a printer attached to another computer, and then click Next.
- 4. Select the **Connect to a printer on the Internet or on a home or office network** radio button.
- 5. Enter the URL of the target printer using the format below. The URL should be the same as the URL you set on EpsonNet Config's IPP/IPPS Information page.

http://IP address of printer:631/Printer name

Example: http://192.168.100.201:631/EPSON\_IPP\_Printer

dd Printer	Wizard
Specify a l If you d that me	Printer on't know the name or address of the printer, you can search for a printer ets your needs.
What pr	inter do you want to connect to?
⊖ Bro <u>w</u>	yse for a printer
◯ <u>C</u> onr	nect to this printer (or to browse for a printer, select this option and click Next):
Nan	ne:
	Example: \\server\printer
⊙ C <u>o</u> nr	nect to a printer on the Internet or on a home or office network:
URI	
	Example: http://server/printers/myprinter/.printer
	< <u>Back</u> Next> Cancel

#### Note:

To check the IP address of the network interface, use EpsonNet Config. See "About EpsonNet Config" on page 35 for details.

- 6. Follow the on-screen instructions to set up the printer. See "Installing a printer driver" on page 28 if necessary.
- 7. If you want to print with IPPS (Secure IPP printing), you have to import a digital certificate to your printer using EpsonNet Config with Web browser. See "EpsonNet Config with Web Browser" on page 37 for details.

### Installing a printer driver

1. Insert the Software Disc shipped with the printer.

### Note:

*If your computer does not have a CD/DVD drive, download the printer driver from the Epson website, and then install it.* 

http://www.epson.eu/support/ (Europe)
http://support.epson.net/ (outside Europe)

- 2. Close the Epson Install Navi screen if it appears.
- 3. On the Add Printer screen, click the **Have Disk** button. The Install From Disk dialog box appears.
- 4. Click Browse.
- 5. Select the CD/DVD drive for Drives, and double-click the **WINX64** or **WINX86** folder. Click **Open**.
- 6. Click **OK** in the Install From Disk dialog box.
- 7. Select the model name of the printer, and then click **Next**.

### Note:

If the Add Printer wizard prompts you to select either **Keep existing driver** or **Replace existing driver**, be sure to select the **Replace existing driver** radio button.

8. Click **Finish** and follow the on-screen instructions to complete the setup.

### Windows Server 2003

The printer driver installation procedure differs depending on the printing method you prefer.

### TCP/IP printing

Note:

If you are using EpsonNet Print, the setup procedure is different. See "About EpsonNet Print" on page 41 for details.

- 1. Click Start, and then select Printers and Faxes.
- 2. Double-click the **Add Printer** icon to start the Add Printer wizard, and then click **Next**.

3. Click Local printer attached to this computer, clear the Automatically detect and install my Plug and Play printer check box, and then click Next.

#### Note:

You must clear the **Automatically detect and install my Plug and Play printer** check box because the printer is attached directly to the network, not to a computer.



4. Select the **Create a new port** radio button, and then select **Standard TCP/IP Port** from the list. Click **Next**.

nter Wizard ect a Printer Port Computers communica	ite with printers through ports.
Select the port you was new port.	nt your printer to use. If the port is not listed, you can create a
C Use the following p	rort: LPT1: (Recommended Printer Port)
Note: Most comput The connector for	ers use the LPT1: port to communicate with a local printer. this port should look something like this:
	and the second
<ul> <li><u>Create a new port:</u></li> <li>Type of port:</li> </ul>	Standard TCP/IP Port

5. When Add Standard TCP/IP Printer Port Wizard dialog box appears, click **Next**.

6. Enter the IP address of the network interface and then click **Next**.

Add Standard TCP/IP Printer Port	Wizard	
Add Port For which device do you want to	o add a port?	
Enter the Printer Name or IP add	ress, and a port name for the desired device.	
Printer Name or IP Address:		
Port Name:		
	< <u>B</u> ack <u>N</u> ext >	Cancel

7. If an error occurs, the following dialog box appears. Select the **Standard** radio button and then select **EPSON Network Printer**. Click **Next**.

Add Standard TCP/IP Printer Port Wizard
Additional Port Information Required The device could not be identified.
The device is not found on the network. Be sure that: 1. The device is turned on. 2. The network is connected. 3. The device is properly configured. 4. The address on the previous page is correct. If you think the address is not correct, click Back to return to the previous page. Then correct the address and perform another search on the network. If you are sure the address is correct, select the device type below.
Device Type
Standard EPSON Network Printer
C Lustom Settings
< <u>B</u> ack <u>N</u> ext> Cancel

- 8. Click **Finish**.
- 9. See "Installing a printer driver" on page 32 to install the printer driver.

### Internet printing (IPP/IPPS)

1. Click **Start**, and then select **Printers and Faxes**.

- 2. Double-click the **Add Printer** icon to start the Add Printer wizard, and then click **Next**.
- 3. Select A network printer, or a printer attached to another computer, and then click Next.
- 4. Select the **Connect to a printer on the Internet or on a home or office network** radio button.
- 5. Enter the URL of the target printer using the format below. The URL must be the same URL you set on EpsonNet Config's IPP/IPPS Information page.

http://IP address of printer:631/Printer name

Example: http://192.168.100.201:631/EPSON\_IPP\_Printer

If you don' that meets	know the name or address of the printer, you can search for a printer your needs.
What printe	er do you want to connect to?
C Bro <u>w</u> se	for a printer
C <u>C</u> onne	ct to this printer (or to browse for a printer, select this option and click Next):
Name:	
	Example: \\server\printer
€ C <u>o</u> nne	at to a printer on the Internet or on a home or office network:
URL:	
	, Example: http://server/printers/myprinter/.printer

### Note:

To check the IP address of the network interface, use EpsonNet Config. See "About EpsonNet Config" on page 35 for details.

- 6. Follow the on-screen instructions to set up the printer. See "Installing a printer driver" on page 32 if necessary.
- 7. If you want to print with IPPS (Secure IPP printing), you have to import a digital certificate to your printer using EpsonNet Config with Web browser. See "EpsonNet Config with Web Browser" on page 37 for details.

### Installing a printer driver

1. Insert the Software Disc shipped with the printer.

### Note:

*If your computer does not have a CD/DVD drive, download the printer driver from the Epson website, and then install it.* 

http://www.epson.eu/support/ (Europe)
http://support.epson.net/ (outside Europe)

- 2. Close the Epson Install Navi screen if it appears.
- 3. On the Add Printer screen, click the **Have Disk** button. The Install From Disk dialog box appears.
- 4. Click Browse.
- 5. Select the CD/DVD drive for Drives, and double-click the **WINX64** or **WINX86** folder. Click **Open**.
- 6. Click **OK** in the Install From Disk dialog box.
- 7. Select the model name of the printer, and then click **Next**.

#### Note:

If the Add Printer wizard prompts you to select either **Keep existing driver** or **Replace existing driver**, be sure to select the **Replace existing driver** radio button.

8. Click **Finish** and then follow the on-screen instructions to complete the setup.

### Mac OS

### Installing a printer driver

Go to the following Epson website to download and install the driver.

http://www.epson.eu/support/ (Europe) http://support.epson.net/ (outside Europe)

### Mac OS X 10.5 or later

Follow the steps below to set a printer.

### Bonjour printing

- 1. Open System Preferences.
- 2. Open **Print & Fax**.
- 3. Click the + button to add a new printer.
- 4. Select the desired printer model that is connected with Bonjour.
- 5. Click Add.

### TCP/IP printing

- 1. Open System Preferences.
- 2. Open **Print & Fax**.
- 3. Click the + button to add a new printer.
- 4. Click IP.
- 5. Select the desired printing protocol from the pull-down list.
- 6. Enter the host name or IP address of the printer.
- 7. Select the desired printer model.
- 8. Click Add.

# Chapter 3

# **Network Software**

This chapter explains how to use the network software provided with your printer.

### Note:

The software provided varies depending on your printer model.

# **EpsonNet Config**

## About EpsonNet Config

EpsonNet Config is a configuration software for administrators to configure the network interface for TCP/IP.

#### Note:

Be sure to use EpsonNet Config for your printer.

### System Requirements

The following table lists the system requirements of EpsonNet Config.

### Windows

Operating systems	Windows 8
	Windows 7
	Windows Vista
	Windows XP Professional/Home Edition
	Windows Server 2012
	Windows Server 2008/Windows Server 2008 R2
	Windows Server 2003/Windows Server 2003 R2
Hard disk drive space	30 MB

### Mac OS

Operating systems	Mac OS 10.4 or higher
Hard disk drive space	30 MB

# Installing EpsonNet Config

You can install EpsonNet Config on your computer from the Software Disc shipped with your printer (for Windows users), or from the following Epson website (for both Windows and Mac OS users).

### Installing from the Software Disc (For Windows users)

### Note:

Log on to the operating system with an administrator account to install EpsonNet Config.

- 1. Insert the Software Disc shipped with the device.
- 2. If your CD/DVD drive is D:, double-click setup.exe in the D:\Network\EpsonNetConfig\.

### Note:

Change the drive letter as needed for your system.

### Note:

- □ If you add or delete protocols or services from your operating system after installing EpsonNet Config, EpsonNet Config may not work correctly. If this happens, uninstall EpsonNet Config and then install it again.
- □ If the Windows Security Alert window appears after you start EpsonNet Config, click the **Allow** *access* or **Unblock** button; otherwise the devices are not listed on the screen of EpsonNet Config.

### Installing from the Epson website (For both Windows users and Mac OS users)

Go to the following Epson website to download and install EpsonNet Config.

http://www.epson.eu/support/ (Europe) http://support.epson.net/ (outside Europe)

# Accessing the EpsonNet Config User's Guide

The EpsonNet Config User's Guide contains detailed information on EpsonNet Config. Follow the steps below to access the EpsonNet Config User's Guide.

### Windows

- 1. Click Start, point to All Programs, select EpsonNet, and then select EpsonNet Config V4.
- 2. Click EpsonNet Config User's Guide.

The EpsonNet Config User's Guide appears. By clicking the links on the front page or contents page, you can get information on using EpsonNet Config.

### Mac OS

- 1. Start the Finder.
- 2. In the **Applications** folder, double-click the **EpsonNet** folder, and then double-click the **EpsonNet Config V4** folder. Finally, double-click the **EpsonNet Config** icon.

EpsonNet Config starts.

3. From the Help menu, select **EpsonNet Config Help**.

The EpsonNet Config User's Guide appears. By clicking the links on the front page or contents page, you can get information on using EpsonNet Config.

# EpsonNet Config with Web Browser

# About EpsonNet Config

EpsonNet Config with Web Browser is a Web-based utility designed to configure the printer for use on a network.

By typing the IP address of the network interface for the URL in your browser, you can start EpsonNet Config to allow you to configure the network interface for TCP/IP, NetWare, MS Network, IPP, and SNMP.

### Supported Web browser

- □ Microsoft Internet Explorer version 6.0 or later
- □ Apple Safari 3 or later
- □ Mozilla Firefox version 3.6 or later

# Configuring the Network Interface Using EpsonNet Config with Web Browser

After you have assigned an IP address to the network interface using EpsonNet Setup, EpsonNet Config for Windows or Mac OS, or the arp/ping command, you can configure the network interface using EpsonNet Config with Web Browser.

### Note:

- □ *A Web browser must be installed on your computer.*
- **TCP/IP** *must be correctly set for the computer and the network interface.*
- Do not run both EpsonNet Config for Windows or Mac OS and EpsonNet Config with Web Browser at the same time.
- □ Your browser may restrict some characters you can use. For details, see your browser or operating system documentation.

The following procedure shows an example of configuring the network interface on a TCP/IP IPv4 network.

- 1. Turn on your printer.
- 2. Run EpsonNet Config using one of the following ways.
  - □ Run EpsonNet Config for Windows or Mac OS. Select the printer you want to configure from the list and then click **Launch Browser**.
  - □ Open your browser, and then type in the IP address of the network interface directly. Do not run EpsonNet Config for Windows or Mac OS.

https://IP address of network interface/

Example: https://192.168.100.201/

Note:

- □ To check the IP address of the network interface, use EpsonNet Config. See "About EpsonNet Config" on page 35 for details.
- □ *If Windows security alert screen appears, click* **Continue** *to start EpsonNet Config with Web Browser.*
- 3. Click **TCP/IP** under Network on the Configuration menu, then click **IPv4 Address** to display the TCP/IP IPv4 settings screen.

### Note:

*If you want to configure a protocol other than TCP/IP, configure the desired settings on Configuration - Network screen.* 

4. Select a method for acquiring the IP address. When you select **Auto**, DHCP becomes available and assigns an IP address automatically. If you want to set the IP address manually, select **Manual**.

### Note:

- **The network administrator must check any changes made to the IP address settings.**
- □ When **Auto** is selected, DHCP becomes available. To use the DHCP server, make sure it is installed on your computer and correctly configured. See your operating system's online help for detailed instructions.
- □ If **Set Using Automatic Private IP Addressing (APIPA)** is enabled, a private IP address is automatically assigned to the network interface even when there are no DHCP servers on your system or your network.
- □ If the DNS function is not supported, we recommend that you select **Manual** and then enter an IP address. This is because if you select **Auto**, the IP address of the network interface changes every time you turn on the printer so that you need to change the printer port setting accordingly.
- 5. To assign an IP address manually, enter the IP address, the subnet mask, and the default gateway. Be sure the IP address does not conflict with any other devices on the network.

### Note:

If there is a server or a router functioning as a gateway, enter the IP address of the server or the router for the gateway address. If there is no gateway, leave the default values there.

6. If you want to get a private address between 169.254.1.1 and 169.254.254.254 automatically when an IP address cannot be obtained by the DHCP server, leave it at **Enable** for **Set Using Automatic Private IP Addressing (APIPA)**; otherwise, select **Disable**.

- 7. When setting an IP address using the ping command, select **Enable** for **Set Using PING**. Select **Disable** when setting an IP address with EpsonNet Config; this prevents any unexpected change of the IP address.
- 8. Select **Enable** for **Acquire DNS Server Address Automatically** if you want to acquire the DNS server address using the DHCP server.

If you want to enter the DNS server address manually, select **Disable** and then enter the IP address of the DNS server.

9. Select **Enable** for **Acquire Host Name and Domain Name Automatically** if you want to acquire the host name and the domain name using the DHCP server.

If you want to specify manually, enter the host name and the domain name in the text boxes.

10. Select **Enable** for **Register Network Interface Address to DNS Server** if you want to register the host name and domain name to the DNS server through the DHCP server that supports Dynamic DNS.

If you want to register the host name and the domain name directly to the DNS server, select **Enable** for **Register Network Interface Address Directly to DNS Server**.

11. Mac OS X only:

Select **Enable** or **Disable** for **Use Bonjour**. If you select **Enable**, enter the Bonjour Name and the Bonjour Printer Name.

12. Do not exit the Web browser and do not send a job to the printer until this message appears. Follow the on-screen instructions to reset the printer.

### Note:

- □ Since the new IP address becomes available after the printer is reset, you need to restart EpsonNet Config by entering the new IP address.
- **Only changes on the page where you press the Transmit** button take effect.

# **Opening Screen**

Any user can access the opening screen by typing the IP address of the network interface into the address bar of your browser.

Note:

- □ The item appears only if your printer supports the function, and the name of the item may vary depending on the model.
- □ See the EpsonNet Config with Web Browser help for details about each item.

# EpsonNet Print (For Windows Users)

### **About EpsonNet Print**

EpsonNet Print is a utility program that provides peer to peer printing to Epson printers on the TCP/ IP network.

By using EpsonNet Print, you can find a printer located in the same segment or beyond a router. You can select LPR standard printing, LPR enhanced printing, or High-speed printing.

#### Note:

EpsonNet Print does not support IPv6 environment.

### System Requirements

The following table lists the system requirements of EpsonNet Print.

Operating systems	Windows 8
	Windows 7
	Windows Vista (with Service Pack 2 or higher)
	Windows XP Home Edition/Professional (with Service Pack 3 or higher)
	Windows Server 2012
	Windows Server 2008 (with Service Pack 2 or higher)
	Windows Server 2008 R2
	Windows Server 2003 (with Service Pack 2 or higher)

# Installing EpsonNet Print

Note:

Log on to the operating system with an administrator account to install EpsonNet Print.

### Installing from the Software Disc

- 1. Insert the Software Disc shipped with the device.
- 2. If your CD/DVD drive is D:, double-click ENPE.exe in the D:\Network\EpsonNetPrint\.

*Note: Change the drive letter as needed for your system.* 

### Installing from the Epson website

Go to the following Epson website to download and install EpsonNet Print.

http://www.epson.eu/support/ (Europe) http://support.epson.net/ (outside Europe)

# For Windows 8/7/Vista/XP/Server 2012/Server 2008/Server 2003 Users

Follow the steps below to add a port using the Add Printer Wizard.

- □ If you want to add a port for a printer with its IP address assigned automatically by the DHCP server or router, see "Adding a port for a printer assigned with a dynamic IP address" on page 42.
- □ If you want to add a port for a printer with its IP address assigned manually, see "Adding a port for a printer assigned with a static IP address" on page 45.

Note:

- □ Be sure that the computer is connected to the network and TCP/IP is correctly set.
- □ A valid IP address must be assigned to the printer.

### Adding a port for a printer assigned with a dynamic IP address

1. For Windows 8/7/Vista/Server 2012/Server 2008: Open the Control Panel, and then View devices and printers (Windows 8/7/Server 2012), or Printers (Windows Vista/Server 2008). Click Add a printer to start the Add Printer Wizard.

For Windows XP: Click Start and then Printers and Faxes. Under Printer Tasks, click Add a printer to start the Add Printer Wizard. Click Next.

For Windows Server 2003: Click Start and then Printers and Faxes. Double-click Add Printer in the Printers folder to start the Add Printer Wizard. Click Next.

2. For Windows 8/7/Vista/Server 2012/Server 2008: Click Add a local printer. Select the Create a new port radio button, and then select EpsonNet Print Port from the list. Click Next.

#### Note:

*If the Windows Security Alert screen appears, click the* **Allow access** or **Unblock** *button, and then click the* **Search Again** *button to search the printers.* 

For Windows XP/Server 2003: Click Local printer attached to this computer, clear the Automatically detect and install my Plug and Play printer check box, and then click Next. Select the Create a new port radio button, and then select EpsonNet Print Port from the list. Click Next.

#### Note:

*If the Windows Security Alert screen appears, click the* **Unblock** *button, and then click the* **Search Again** *button to search the printers.* 

3. Select the target printer, and then click **Next**.

×
EPSON
BSS
ettings Search Again
Neuta Canad
dru S S

Note:

□ If the target printer is not in the list, click the **Search Again** button to search the printers using new parameters.

- □ Each column can be sorted in ascending or descending order by clicking the column header. However, **Manual Setting** is always displayed on the top of the list regardless of sorting.
- □ If you want to search printers in other segments, click the **N/W Settings** button. Select the **Specific Network Segments** check box, and then enter the network address and subnet mask of the network segment for the search. Then click the **Add** button. You can also specify the time before declaring communication error.

Search Settings	
Network Address:	Subnet Mask:
Network Address	Subnet Mask Remove
J	ommunication Error: 6 sec

4. Confirm the information about the printer's port you want to configure, and then click **Finish**.

Add EpsonNet Print Port Wiza	rd	×
EpsonNet Print		EPSON
The following Free Met Distance		
The following EpsonNet Print port	t will be added.	
Port Type:	IP Address(Auto)	
Port Name:	EPX00000:AL-CXXXX	
Printer Model:	AL-CXXXXX	
Host Name or IP Address:		
Protocol:	Enhanced LPR	
	< <u>B</u> ack Finish	Cancel

ltems	Explanations
Port Type	The following items are listed in the pull-down menu, and you can select the port type you need.
	<b>IP Address (Auto):</b> Configure the port automatically. If the IP address of the printer is acquired automatically and the computer and the printer are in the same segment, you can select this port type.
	IP Address (Manual): Use the printer's IP Address for the port name.
	<b>HostName (DNS):</b> Use the printer's host name registered in the DNS server for the port name.
	<b>MS Network:</b> Use the NetBIOS name registered in the printer for the port name.
The port Information	The following items are displayed:
	<ul> <li>Port Name (If the port type is changed, the port name and the host name or IP address are also changed.)</li> <li>Printer Model</li> <li>Host Name or IP Address</li> <li>Protocol</li> </ul>
Finish button	Register the port information to the system and close the Add EpsonNet Print Port Wizard.
Back button	Go back to the printer list window.
Cancel button	Close the Add EpsonNet Print Port Wizard.

The new printer port is created in your computer. To install the printer driver, see "Installing the Printer Driver" on page 48.

### Adding a port for a printer assigned with a static IP address

 For Windows 8/7/Vista/Server 2012/Server 2008: Open the Control Panel, and then View devices and printers (Windows 8/7/Server 2012), or Printers (Windows Vista/Server 2008). Click Add a printer to start the Add Printer Wizard.

For Windows XP: Click Start and then Printers and Faxes. Under Printer Tasks, click Add a printer to start the Add Printer Wizard. Click Next.

For Windows Server 2003: Click Start and then Printers and Faxes. Double-click Add Printer in the Printers folder to start the Add Printer Wizard. Click Next.

2. For Windows 8/7/Vista/Server 2012/Server 2008: Click Add a local printer. Select the Create a new port radio button, and then select EpsonNet Print Port from the list. Click Next.

Note:

*If the Windows Security Alert screen appears, click the* **Allow access** or **Unblock** *button, and then click the* **Search Again** *button to search the printers.* 

For Windows XP/Server 2003: Click Local printer attached to this computer, clear the Automatically detect and install my Plug and Play printer check box, and then click Next. Select the Create a new port radio button, and then select EpsonNet Print Port from the list. Click Next.

Note:

*If the Windows Security Alert screen appears, click the* **Unblock** *button, and then click the* **Search Again** *button to search the printers.* 

- 3. Select Manual Setting from the list, and then click Next.

4. Enter the printer's name and the port name is automatically entered to the Port Name edit box. Then click **Next**.

Add EpsonNet Print Port Wizard	×
EpsonNet	EPSON
Enter the printer's host name or IP address.	
×××××××××	
Port Name:	
< <u>B</u> ack <u>N</u> ext >	Cancel

5. Confirm the information about the printer's port you want to configure, and then click **Finish**.

Add EpsonNet Print Port Wiza	rd	×
EpsonNet Print		EPSON
The following EpsonNet Print po	rt will be added.	
Port Name:	XXX XXX XXX XXX:	
Host Name or IP Address:	****	
Protocol:	Enhanced LPR	
	< <u>B</u> ack	Cancel

ltems	Explanations
The port Information	The following items are displayed:
	- Port Name - Host Name or IR Address
	- Protocol
Finish button	Register the port information to the system and close the Add EpsonNet Print Port Wizard.
Back button	Go back to the printer list window.

ltems	Explanations
Cancel button	Close the Add EpsonNet Print Port Wizard.

The new printer port is created in your computer. To install the printer driver, see "Installing the Printer Driver" on page 48.

### Installing the Printer Driver

Install the printer driver. See the section appropriate for your operating system.

- □ For Windows 8/7/Vista/Server 2012/Server 2008, see "Installing a printer driver" on page 24.
- □ For Windows Server 2003, see "Installing a printer driver" on page 32.
- □ For Windows XP, see "Installing a printer driver" on page 28.

Then the printer is ready for peer-to-peer printing.

To configure the printer port, see "Configuring the Printer Port" on page 48.

### **Configuring the Printer Port**

Follow the steps below to configure the printer port. The printing speed differs depending on your selection.

 For Windows 8/7/Vista/Server 2012/Server 2008: Open the Control Panel, and then View devices and printers (Windows 8/7/Server 2012) or Printers (Windows Vista/Server 2008).

For Windows XP/Server 2003: Click Start and then Printers and Faxes.

- 2. Right-click the target printer, and then click **Properties**.
- 3. Click the **Ports** tab, and then click the **Configure Port** button.

4. Make the appropriate settings for the desired port.

Configure EpsonNet Print Port		×
EpsonNet	WHI I TO AND A DECIMAL AND A D	EPSON
Port Name: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	EPSON Enhanced LPD Protocol	Ŷ
Confirm file size Queue Name: ENPQueue		
High-Speed Printing (RAW)	EPSON High-Speed Printing (RAW) Port	ý
	(OK)	Cancel

### LPR enhanced printing:

Select the **LPR Printing** radio button, and then specify the queue name (up to 32 characters). LPR enhanced printing sends a print job to the target network printer without spooling all of the print data. LPR enhanced printing is faster than LPR standard printing.

### LPR standard printing:

Select the **Confirm file size** check box, and then specify the queue name (up to 32 characters). Print data is spooled by the computer before being sent to the target network printer.

### Note:

When the print data size is 20 MB or more, we recommend that you use LPR enhanced printing.

### **High-speed printing:**

Select the **High-Speed Printing (RAW)** radio button. The Epson high-speed printing port sends a print job to the target network printer without spooling all of the print data. High-Speed printing is faster than the other two printing methods.

5. Click **OK**.

If you select the **High-Speed Printing (RAW)** radio button and if the printer does not support High-Speed printing, or if you fail to connect to the printer, an error message appears. Follow the message to remedy the problem.

# Chapter 4

# Troubleshooting

# **General Problems**

# Cannot configure the network interface or cannot print from the network.

Cause	What to do
The printer settings or network settings may be wrong.	First, check to see if you can print a status sheet, as described in "Printing a Network Status Sheet" on page 52. If you can print a status sheet, check the network settings; otherwise, set the interface mode of the printer's control panel to <b>Auto</b> or <b>Option</b> .

# Cannot print even if you have assigned the IP address to the computer and the printer.

Cause	What to do
You have assigned an IP address to the computer manually, but you assigned the IP address to the printer by Automatic Private IP Addressing (APIPA).	Assign the printer's IP address so that it belongs to the same segment of the computer. Use EpsonNet Config and the printer's control panel.

# Unable to start EpsonNet Config.

Cause	What to do
You have added or deleted protocols after installing EpsonNet Config.	Uninstall EpsonNet Config and then reinstall it. See "Installing EpsonNet Config" on page 36.

# The message "EpsonNet Config cannot be used because no network is installed." appears when you start EpsonNet Config.

Cause	What to do
Both TCP/IP and IPX/SPX are not installed on the computer.	Install the TCP/IP or IPX/SPX protocol.
TCP/IP is installed on the computer, but its IP address is not set correctly.	Set a correct IP address for the computer.

# The message "Could not complete communicating configuration data" appears when you send settings to the network interface.

Cause	What to do
This may happen when using a dial-up router.	Run Command Prompt from the computer on which EpsonNet Config is installed, and then enter the following command:
	Format: >ROUTE_ADD_the IP address of the network interface_ the IP address of the computer (the under bar represents one space)
	Example: >ROUTE ADD 192.168.192.168 22.33.44.55.

# Unable to start EpsonNet Config with Web Browser.

Cause	What to do
You have not set the IP address for the network interface.	Set the IP address for the network interface using EpsonNet Config for Windows or Mac OS, the printer's control panel. You can check the IP address on a status sheet. See the EpsonNet Config User's Guide.

# The Model Name and IP Address do not appear in the EpsonNet Config dialog box.

Cause	What to do
If the valid IP address is not set, the items indicated in the dialog box mentioned above may not appear.	Set a valid IP address. Refresh the status by selecting <b>Refresh</b> from the View menu. Increase the length of time before a timeout. To do this, select <b>Options</b> from the Tool menu, and then select <b>Timeout</b> . Note that doing so can cause EpsonNet Config to run more slowly.

# Printing a Network Status Sheet

Before you start configuring the network interface, be sure to print a network status sheet that contains important information such as the current configuration and the MAC address of the network interface.

To print a network status sheet, follow the steps below.

### Note:

You cannot print a status sheet using the steps below if your printer does not have an LCD panel. See the User's Guide on how to print the status sheet.

- 1. Press the **Right** button on the printer's control panel once to enter the SelecType mode. The LCD panel displays Information Menu.
- 2. Press the **Right** button.
- 3. Press the **Down** button until Network Status Sheet appears on the LCD panel.
- 4. Finally, press the **Right** button to print a network status sheet.

### Note:

- □ You cannot print a status sheet in the following cases: the printer has started printing, it is offline, or it is not ready to print.
- □ See the User's Guide for more information on the printer's control panel.

# Chapter 5

# Tips for Administrator

# Setting an IP Address on the Printer's Control Panel

After connecting the printer to the network, you need to set the IP address for the network interface.

To set the IP address, subnet mask, and default gateway from the control panel, follow the steps below.

### Note:

If you are using a printer model that does not have an LCD panel, you cannot use the steps below.

- 1. Turn on your printer.
- 2. Press the **Right** button on the printer's control panel once to enter the SelecType mode. The LCD panel displays Information Menu.
- 3. Press the **Up** or **Down** button until Network Menu appears. Then press the **Right** button.
- 4. Check that Network I/F = On appears.

If Network I/F = Off appears instead, press the **Right** button and then the **Up** or **Down** button to change to Network I/F = On. Press the **Right** button, the **Left** button twice, and then the **Up** or **Down** button to select Yes (Unprinted data is deleted). Then press the **Right** button to reboot your printer.

- 5. Press the **Up** or **Down** button until Get IP Address = Auto appears. Press the **Right** button and then the **Up** or **Down** button to change to Get IP Address = Panel. Then press the **Right** button. You can use the following methods to get an IP address.
  - □ Choose Panel when setting the IP address, subnet mask, and default gateway using the printer's control panel.
  - ChooseAuto when getting the IP address from a DHCP server. The IP address is automatically obtained from the DHCP server whenever the printer is reset or turned on.
  - □ Choose PING when setting the IP address using the arp/ping command. The network interface uses the IP address set by the arp/ping command. The settings become available when the printer is reset or turned off and then back on.

Note:

- □ To use **Auto**, a DHCP server must be correctly configured on the network. See the online help of your operating system for detailed instructions.
- Choose **PING** only when setting the IP address using the arp/ping command.
- 6. Press the **Up** or **Down** button to select IP = xxx xxx xxx .xxx. Press the **Right** button.
- 7. Press the **Up** or **Down** button until the desired value appears. Then press the **Right** button to set the value.

#### Note:

Repeat steps 6 and 7 to set the IP address, subnet mask, and default gateway.

- 8. Press the **Left** button twice to exit the control panel menus. The Do you want to reboot to apply the settings? screen appears.
- 9. Press the **Up** or **Down** button to select Yes (Unprinted data is deleted). Then press the **Right** button to reboot your printer. Be sure to wait until Ready is displayed on the LCD panel.

Print a network status sheet to confirm the new IP address.

### Note:

- □ You must first set the IP address before using EpsonNet Config with Web Browser.
- □ See the User's Guide for more information about settings on the printer's control panel.

### **Network Menu**

These items are used to make network settings on the printer's control panel.

ltem	Settings
Network I/F	On, Off
Get IPAddress	Panel, Auto, PING
IP	0.0.0.1 to 255.255.255.254
SM	0.0.0.0 to 255.255.255.255
GW	0.0.0.0 to 255.255.255.255
MS Network	On, Off

ltem	Settings
WSD	On, Off
LLTD	On, Off
Bonjour	On, Off
IPv6	On, Off
IPsec	On, Off
Pre-Shared Key	Enter the pre-shared key (up to 20 characters).
Redirect(HTTP->HTTPS)	Enable, Disable
IEEE802.1X	On, Off
Link Speed	Auto, 100 Full, 100 Half, 10 Full, 10 Half
Buffer Size	Normal, Maximum, Minimum

### Note:

- □ To activate the Network Menu settings, you must turn off the printer for more than five seconds and then turn it back on. Or, you can perform a Reset All operation, as explained in "Reset Menu" in the User's Guide.
- □ *Resetting the printer erases all print jobs. Make sure the Ready light is not flashing when you reset the printer.*

# Secure Communication Using IPsec, Access Control, and IEEE 802.1X

This product supports secure data communication using the IPsec protocol and the access control function.

	IPsec	Access control
Data format	Encrypted data	Unencrypted data
Supported operating systems	Windows 8/7/Vista	All operating systems supported by this product

## **IPsec protocol**

IPsec is a protocol that is suitable for securing IP communication by encrypting the data or by authenticating client users in a network. To use this function, make the necessary settings on your printer using EpsonNet Config with Web Browser. Security settings on the client computers on the network are also required. For details on the settings, refer to the EpsonNet Config with Web Browser help.

### Access control

Access control function allows you to restrict network access to the printer.

- □ Restrict access to the printer from specified client users only
- □ Restrict data communication to the printer to specified purposes only (such as accessing administrative information by the administrators)

To use this function, make the necessary settings on your printer using EpsonNet Config with Web Browser. For details on the settings, refer to the EpsonNet Config with Web Browser help.

### IEEE 802.1X

IEEE 802.1X is the standard protocol for allowing client users to be authenticated to the network before obtaining a connection. It provides effective access control to both wired and wireless networks.

IEEE 802.1X network consists of an authentication server (RADIUS server) and authenticator (switching hub with authentication function). Supplicants (devices such as printers) can join the IEEE 802.1X network by being authenticated by the authentication server and authenticator.

To print via an IEEE 802.1X network, you have to make the necessary network settings using a computer that is not connected to the IEEE 802.1X network before connecting the printer to the IEEE 802.1X network.

- 1. Connect the printer and computer, which is not connected to the network, using an Ethernet cable.
- 2. Assign an IP address to the printer and print the network status sheet to confirm the IP address.
- 3. Start EpsonNet Config with Web Browser on the computer and import the digital certificate, then make the IEEE 802.1X settings and other necessary settings.

- 4. Turn off the printer and disconnect the printer and computer.
- 5. Connect the printer to the destination IEEE 802.1X network and turn it on, then print the network status sheet to confirm the settings.

For details on the settings, refer to the EpsonNet Config with Web Browser help.

# Index

# E

EpsonNet Config (Mac OS)	
EpsonNet Config (Web Browser)	
EpsonNet Config (Windows)	
EpsonNet Print	41

## I

Installation	
EpsonNet Config (Mac OS)	
EpsonNet Config (Windows)	
EpsonNet Print	42
IP address	53

### Ν

Network status sheet
----------------------

## 0

Operating environment	.9
-----------------------	----

### Ρ

Protocols9
------------

# R

RJ-45 connector1	. 1	l
------------------	-----	---

# S

Setting the IF	address		53
----------------	---------	--	----

### U

Using the printer with	
Mac OS	
Windows 7	
Windows 8	

Windows Server 2003	29
Windows Server 2008	21
Windows Server 2012	21
Windows Vista	21
Windows XP	25