

## Safety Instructions

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## Support and Service Guide



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# Safety Instructions

All safety and operating instructions should be read before using the projector. After you have read all instructions, save this information for later reference. To prevent personal injury or damage to property, the following symbols are used to show dangerous operation or handling. Make sure you understand them properly when reading the guide.

## Explanation of symbols

 <b>Warning</b>	This symbol indicates information that, if ignored, could possibly result in serious personal injury or even death due to incorrect handling.
 <b>Caution</b>	This symbol indicates information that, if ignored, could possibly result in personal injury or physical damage due to incorrect handling.

### Symbols indicating an action that must not be done

  
Do not do

  
Do not disassemble


  
Do not touch


  
Do not wet

  
Do not use in wet areas

  
Do not place on an unstable surface

### Symbols indicating an action that should be done

  
Instructions

  
Disconnect the plug from the outlet

## **Warning**

Unplug the projector from the outlet and refer all repairs to qualified service personnel under the following conditions:

- If smoke, strange odors or strange noises come from the projector.
- If liquid or foreign objects get inside the projector.
- If the projector has been dropped or the housing has been damaged.

Continuing to use under these conditions may result in fire or electric shock.

Do not try to repair this projector yourself. Refer all repairs to qualified service personnel.

Place the projector near an outlet where the plug can be easily unplugged.



Disconnect  
the plug from  
the outlet

Never open any covers on the projector except as specifically explained in the User's Guide. Never attempt to disassemble or modify the projector (including consumables). Refer all repairs to qualified service personnel.

Electrical voltages inside the projector can cause severe injury.



Do not  
disassemble

If you are installing the projector on the ceiling, this projector should be installed by qualified technicians using only approved mounting equipment.

If installation work is not carried out correctly, the projector could fall down. This may result in injury or accidents. Contact your dealer to carry out the installation work.



Instructions

If you use a ceiling mount and apply adhesives to the mount to prevent the screws from loosening, or if you use lubricants or oils on the projector, the projector housing may crack and the projector may fall from its ceiling mount. This could cause serious injury to anyone under the mount and could damage the projector. When installing or adjusting a ceiling mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants.



Do not do

Do not use the projector where it may be exposed to rain, water, or excessive humidity.



Do not use in  
wet areas

### **Warning**

Use the type of power source indicated on the projector. Use of a different power source may result in fire or electric shock. If you are not sure of the power available, consult your dealer or power company.



Do not do

Check the specifications of the power cable. Using an inappropriate power cable could result in fire or electric shock.

The power cable supplied with the projector is intended to comply with power supply requirements for the country of purchase. If you use the projector in the country where it was purchased, only use the power cable that came with the projector. If you use the projector in a country other than where it was purchased, use the correct power cable for that country.



Instructions

Take the following precautions when handling the plug.

Failure to comply with these precautions could result in fire or electric shock.

- Do not overload wall outlets, extension cables, or power strips.
- Do not insert the plug into a dusty outlet.
- Insert the plug firmly into the outlet.
- Do not hold the plug with wet hands.
- Do not pull the power cable when disconnecting the plug; always be sure to hold the plug when disconnecting it.



Instructions

Do not use the power cable that is damaged. Fire or electric shock may result.

- Do not modify the power cable.
- Do not place heavy objects on top of the power cable.
- Do not bend, twist or pull the power cable excessively.
- Keep the power cable away from hot electrical appliances.

Contact your dealer if the cable becomes damaged.



Do not do

Cables should be wired so that they cannot trip people up and so on.

This could cause people to fall and be injured.



Instructions

## **Warning**

Do not touch the plug during an electrical storm. Otherwise, you may receive an electric shock.



Do not touch

Do not place any containers of liquid on top of the unit. Spilling liquid of any kind into the projector may result in fire or electric shock.



Do not  
wet

Do not look into the lens when the projector is on. The bright light can damage your eyes. Also, do not look into the lens using optical devices such as loupes or telescopes.



Do not do

Do not insert or drop metal, flammable, or foreign objects into the projector's vents or openings nor leave them nearby. Doing so may result in fire, electric shock, or burns.



Do not do

A mercury lamp with high internal pressure is used as the projector's light source. If the lamp is subjected to vibrations, shocks, or if it is used for an overly extended length of time, the lamp may break or it may not turn on. If the lamp explodes, gases may escape and small fragments of glass may be scattered which could cause an injury. Be sure to observe the instructions below.



Instructions

- Do not disassemble or damage the lamp or subject it to any impacts.
- Do not bring your face close to the projector while it is in use.
- Particular care should be taken when the projector is installed to a ceiling, as small pieces of glass may fall down when the lamp cover is removed. When cleaning the projector or replacing the lamp yourself, be very careful not to allow such pieces of glass to get into the eyes or mouth.

*If the lamp breaks, ventilate the area immediately, and contact a doctor if any fragments of broken glass are inhaled or get into the eyes or mouth. In addition, consult your local regulations regarding proper disposal and do not place in the trash.*

### **Warning**

Do not leave the projector or the remote control with batteries inside a vehicle with the windows closed, in places where they will be exposed to direct sunlight, or in other places that may become extremely hot.

Thermal deformation or technical malfunction may occur, which could result in fire.



Do not do

Do not use sprays containing a flammable gas to remove dirt or dust which is adhering to parts such as the lens or filter of the projector.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.



Do not do

Do not use the projector in places where flammable gases or explosive gases may be present in the atmosphere.

Because the lamp inside the projector becomes very hot during use, the gases may ignite and result in a fire.



Do not do

Do not place any objects that are easily flammable in front of the projector's lens, otherwise a fire may occur.



Do not do

Do not look into the vents.

If the lamp explodes, gases may escape and small fragments of glass may be scattered which could cause an injury.

Contact a doctor if any fragments of broken glass are inhaled or get into the eyes or mouth.



Do not do

During projection, do not block the light from the projector with the lens cover (removable) or a book and so on.

If the light from the projector is blocked, the area on which the light shines becomes hot which could cause it to melt, burn, or start a fire. Also, the lens may get hot due to the reflected light which could cause the projector to malfunction. To stop projection, use the A/V Mute function, or turn off the projector.



Do not do

## **Caution**

Do not use the projector in places where there is a lot of humidity or dust, near cooking or heating appliances, or in places where it may come into contact with smoke or steam.

Do not use or store this projector outdoors for an extended length of time.

Fire or electric shock may result.



Do not do

Do not block the slots and opening in the projector case. They provide ventilation and prevent the projector from overheating.

- If setting up the projector near a wall, leave a space of at least 20 cm between the wall and the air exhaust vent.
- Do not place the projector in the following locations.
  - Badly ventilated or narrow places, such as inside a closet or in a book case.
  - On a rug, bedding, blanket, and so on.
  - Do not cover the projector with a blanket, curtain, or tablecloth.
  - Badly ventilated locations such as inside an AV rack or cabinet.
  - Locations subject to high temperatures, such as near heating equipment.



Do not do

Do not place the projector on an unstable cart, stand, or table.  
The projector may fall down or tip over, and injury may result.



Do not place  
on an  
unstable  
surface

Do not stand on the projector or place heavy objects on it.  
You may fall over resulting in injury or the projector may become damaged.



Do not do

## **Caution**

Do not place anything that can become warped or damaged by heat near the exhaust vents. Do not bring your hands or face close to the vents while projection is in progress.

Because of hot air coming out from the air exhaust vents, you could get burnt or it could be a cause of warping or other damage to property.



Do not do

Never try to remove the lamp immediately after use because it will be extremely hot. Before removing the lamp, turn off the power and wait the duration specified in the User's Guide to allow the lamp to cool completely.

The heat may cause burns or other injuries.



Do not do

Do not place the source of an open flame, such as a lit candle, on or near the projector.



Do not do

Unplug the projector when it will not be used for extended periods. The insulation may deteriorate, which may result in fire.



Disconnect  
the plug from  
the outlet

Be sure to check that the power is turned off, the plug is disconnected from the outlet and all cables are disconnected before moving the projector.

Fire or electric shock may result.



Disconnect  
the plug from  
the outlet

Unplug the projector from the outlet before cleaning.

This avoids electric shock during cleaning.



Disconnect  
the plug from  
the outlet



## **Caution**

Use a dry cloth (or, for stubborn dirt or stains, a moist cloth that has been wrung dry) for cleaning. Do not use liquid, aerosol cleaners, or solvents such as alcohol, thinner or benzene.

Water infiltration or deterioration and breakage of the projector housing could result in electric shock.



Instructions

Incorrect battery usage may cause leakage of battery fluid and battery rupture, which could result in fire, injury or corrosion of the projector. When replacing batteries, take the following precautions.

- Insert batteries so that the polarities (+ and -) are correct.
- Do not use batteries of different types or mix old and new batteries.
- Do not use any batteries other than those specified in the *User's Guide*.
- If the batteries leak, wipe away battery fluid with a soft cloth. If fluid gets on your hands, wash them immediately.
- Replace the batteries as soon as they run out.
- Remove the batteries if you will not be using the projector for a long period of time.
- Do not expose batteries to heat or flame and do not put them in water.
- Dispose of used batteries according to local regulations.
- Keep these batteries out of the reach of children. Batteries are choking hazards and are very dangerous if swallowed.



Instructions

Follow the maintenance schedule for this projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.

Replace your air filter periodically as needed.

Contact your dealer to clean the interior of the projector as needed.



Instructions

Do not use the projector in places where corrosive gas, such as sulfurous gas from hot springs, may be present.

Malfunction may result.



Do not do

Do not start the projector while the volume is too high. (only models with built-in speaker)

Loud sounds may cause loss of hearing. Always lower the volume before turning off the projector. Gradually increase the volume after turning on the projector.



Instructions



### Caution

Avoid standing in front of the projector so you do not block the projected images and the bright light does not shine in your eyes.  
Looking into the projector's light can damage your eyesight.



Instructions

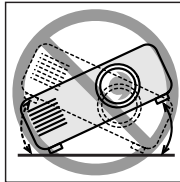
Be sure to observe the following precautions to avoid malfunctions, operating errors or damage to the projector.

## Notes on Handling and Storage

- Do not use or store the projector in places where it might be subjected to high and low extremes of temperature. Furthermore, avoid places where the temperature may change suddenly.
- Be sure to observe the operating temperatures and storage temperatures given in the User's Guide when using and storing the projector.
- Do not set up the projector in places where it might be subjected to vibration or shock.
- Do not set up the projector near high-voltage electrical wires or sources of magnetic fields.  
These may interfere with correct operation.
- Do not operate the projector under any of the following conditions. If this is not observed, problems with operation or accidents may result.



While the projector is standing on its side.



While the projector is tilted one side.

- Do not tilt the projector forwards or backwards at an angle that is greater than specified in the User's Guide. Doing so may damage the projector or cause an accident.
- Do not touch the lens with bare hands.
- Always attach the lens cover to the lens when not using the projector, to prevent the lens from becoming dirty or damaged.
- Remove the batteries from the remote control before storage.  
If the batteries are left in the remote control for long periods, they may leak.
- Do not use or store the projector in places where smoke from oil or cigarettes may be present, as it can adversely affect the quality of the projected images.
- Contact your dealer to clean the interior of the projector. If the interior of the projector has not been cleaned for a long time, dust may build up, which could cause fire or electric shock.

- Epson takes no responsibility for loss or damage caused by damage to the projector or lamp failures outside service warranty conditions.
- When a still image is displayed for a long period of time, image retention may occur on the screen. Do not display images in the exact same position for long periods.

## Projection Lamp

A mercury lamp with high internal pressure is used as the projector's light source. The characteristics of the mercury lamp are:

- The intensity of the lamp decreases with use.
- When it is time for replacement, the lamp will no longer light or may break with a loud noise.
- The interval of lamp replacement may vary greatly depending on the individual lamp characteristics and the operating environment. You should always have a spare lamp ready in case it is needed.
- Do not turn the projector on immediately after turning it off. Turning the projector on and off frequently may shorten the life of the lamp.
- Once the lamp replacement period has elapsed, the possibility of the lamp breakage becomes greater. When the lamp replacement message appears, replace the lamp with a new one as soon as possible.

## LCD Panel

The LCD panel is manufactured using extremely high-precision technology. However, black dots may appear on the panel, or some red, blue or green dots may light up extremely brightly at times. Furthermore, sometimes striped color irregularities or brightness irregularities may also appear. They are caused by the characteristics of the LCD panel, and are not a sign of a malfunction.

## Notes on Carrying the Projector

- Turn off the projector power and then disconnect the power cable from the outlet.  
Furthermore, check that all other cables have been disconnected.
- Attach the lens cover to the lens.
- Retract the adjustable foot.
- If your model of projector has a handle, hold the projector by the handle when carrying it.

## When transporting the projector to the manufacturer for repairs

The internal projector components consist of many glass parts and high-precision parts. When transporting the projector, take the following measures to protect the projector from any damage that might result from shock.

Enclose the projector securely in buffer material to protect it from shock, and place it into a strong cardboard container. Be sure to notify the carrier company that the contents are fragile.

## Power cables for Overseas Use

The power cable that is supplied with this projector conforms to electrical safety regulations. Do not use a power cable other than the one supplied with the projector.

If using the projector overseas, check the power supply voltage, outlet shape and electrical rating of the projector that conform to the local standards, and purchase a proper power cable in the country.

Contact an authorized Epson dealer in one of the countries listed on page 17 for details on obtaining a proper power cable.

## General power cable specifications

The following conditions must be observed regardless of the country of use.

- The power cable must have the approval marks from the standards authority of the country where the projector is to be used.
- The plug must be of the same shape as the outlets in the country of use.

## Examples of standards authorities or certification marks for different countries

Country name	Standards authority or certification mark	Country name	Standards authority or certification mark
United States of America	UL	Norway	NEMKO
Canada	CSA	Finland	FIMKO
United Kingdom	BSI	France	LCIE
Italy	IMQ	Netherlands	KEMA
Australia	SAA	Belgium	CEBEC
Austria	OVE	Japan	PSE
Switzerland	SEV	Korea	EK
Sweden	SEMKO	China	CCC
Denmark	DEMKO	Singapore	PSB
Germany	VDE		

# Utility Software

The software contained in the software CD-ROM that is supplied with the projector can also be downloaded from the Epson web site (<http://www.epson.com>). If the software is updated, the latest versions of the software will also be available from this web site.

Please check the Epson web site (<http://www.epson.com>) for the latest software upgrades.

If your projector develops a problem, make a copy of these check sheets and use them to explain the problem symptoms more clearly when calling for service.

## Problems

- ☐ Power does not turn on
- ☐ Nothing appears on the screen
- ☐ A message appears
  - ☐ No image signal is being input
  - ☐ These signals cannot be handled by this projector.
- ☐ Blue screen (blue background)
- ☐ Black screen (black background)
- ☐ Projected images
- ☐ User's logo (no message appears)

### Image is truncated or small

- ☐ Only part of the image is displayed
- ☐ Image is smaller than size of screen
- ☐ Image has keystone distortion
- ☐ Several pixels are missing

### Image quality is poor

- ☐ Image is blurry and out of focus
- ☐ Image contains striped patterns
- ☐ Image flickers
- ☐ Characters appear to be missing

### Audio (only models with built-in speaker)

- ☐ No sound is heard
- ☐ Volume is low
- ☐ Sound is distorted
- ☐ Wrong sound is heard
- ☐ Has the connected equipment been set to output audio?
- ☐ Does the sound come out when external speakers are connected? (if equipped with an Audio Out port)

### Color is poor or too dark

- ☐ Too dark
- ☐ Color is poor or too dark (video)
- ☐ Color is poor or too dark (computer)
- ☐ Color different from TV/CRT

### Menus

- ☐ Menus appear
  - Setting ☐ Sleep Mode : ON
- ☐ About (Video)
  - Lamp h
  - Video Signal ☐ AUTO
  - ☐ NTSC
  - ☐ Other
- ☐ About (Computer)
  - Lamp h
  - Frequency H Hz
  - V Hz
  - SYNC Polarity H ☐ Positive
  - ☐ Negative
  - V ☐ Positive
  - ☐ Negative
  - SYNC Mode ☐ Separate
  - ☐ Composite
  - ☐ Sync on Green
  - Resolution ×
  - Refresh Rate Hz

### Menus

- ☐ Menus appear
  - ☐ Audio
  - Audio input ( )
  - Volume ( )

[illegible]

Connectors

- ☐ Is the connector securely connected?
- ☐ What is the name of the port used for connection?

( )

Connection cable		
<input type="checkbox"/> Genuine		
<input type="checkbox"/> Extension		m
Part No.	(	)
<input type="checkbox"/> Distributor/amplifier		
Part No.	(	)
<input type="checkbox"/> Switch		
Part No.	(	)

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# Epson Projector Contact List



This address list is current as of August 2012.

A more up-to-date contact address can be obtained from the corresponding website listed here. If you do not find what you need on any of these pages, please visit the main Epson home page at [www.epson.com](http://www.epson.com).

## < EUROPE, MIDDLE EAST & AFRICA >

### ALBANIA :

**ITD Sh.p.k.**  
Gjergji Center  
Rr Murat Toptani  
04000 Tirana  
Albania  
Tel: 00355 4 2256031  
Fax: 00355 4 2256013  
<http://www.itd-al.com>

### AUSTRIA :

**Epson Deutschland GmbH**  
Buropark Donau Inkustrasse  
1-7 / Stg. 6 / 2. OG  
A-3400 Klosterneuburg  
Austria  
Tel: +43 (0) 2243 - 40 181 - 0  
Fax: +43 (0) 2243 - 40 181 - 30  
<http://www.epson.at>

### BELGIUM :

**Epson Europe B.V.  
Branch office Belgium**  
Belgicastraat 4 - Keiberg,  
B-1930 Zaventem  
Belgium  
Tel: +32 2/ 7 12 30 10  
Fax: +32 2/ 7 12 30 20  
Hotline: 070 350120  
<http://www.epson.be>

### BOSNIA AND HERZEGOVINA :

**NET d.o.o. Computer Engineering**  
Vukovarska 24  
88000 Mostar  
Bosnia and Herzegovina  
Tel: 00387 36449660  
Fax: 00387 36449669  
E-mail: [info@net.com.ba](mailto:info@net.com.ba)  
<http://www.net.com.ba>

### BULGARIA :

**Epson Service Center Bulgaria**  
c/o ProSoft Central Service  
Akad. G. Bonchev SRT. bl.6  
1113 Sofia, Bulgaria  
Tel: 00359 2 979 30 75  
Fax: 00359 2 971 31 79  
E-mail: [info@prosoft.bg](mailto:info@prosoft.bg)  
<http://www.prosoft.bg>

### CROATIA :

**MR servis d.o.o.**  
Dugoselska cesta 5  
10370 Rugvica, Croatia  
Tel: 00385 16401111  
Fax: 03485 13654982  
E-mail: [info@mrsevis.hr](mailto:info@mrsevis.hr)  
<http://www.mrservis.hr>

### CYPRUS :

**Mechatronic Ltd.**  
88 Digenis Akritas Avenue  
"Loizides Centre 2" 2nd Floor  
CY-1061 Nicosia, Cyprus  
Tel: 00357 22582258  
Fax: 00357 22582222  
<http://www.mechatronic.com.cy>

### CZECH REPUBLIC :

**Epson Europe B.V.  
Branch Office Czech Republic**  
Slavickova 1a 63800 Brno  
Czech Republic  
Hotline: 800 142 052  
E-mail: [info@epson.cz](mailto:info@epson.cz)  
<http://www.epson.cz>

### DENMARK :

**Epson Denmark**  
Transformervej 6  
2730 Herlev, Denmark  
Tel: 44508585  
Fax: 44508586  
Hotline: 80808047  
E-mail: [danmark@epson.dk](mailto:danmark@epson.dk)  
<http://www.epson.dk>

### ESTONIA :

**Epson Service Center Estonia**  
c/o Kulbert Ltd.  
Sirge 4,  
10618 Tallinn, Estonia  
Tel: 00372 671 8160  
Fax: 00372 671 8161  
<http://www.epson.ee>

### FINLAND :

**Epson Finland**  
Rajatorpantie 41 C FI-01640  
Vantaa, Finland  
Hotline: 0201 552090  
<http://www.epson.fi>

### FRANCE & DOM-TOM TERRITORY :

**Epson France S.A.**  
150 rue Victor Hugo BP 320  
92305 Levallois Perret  
Cedex, France  
Hotline: 0821017017  
<http://www.epson.fr>

### GERMANY :

#### **Epson Deutschland GmbH**

Otto-Hahn-Strasse 4 D-40670  
Meerbusch, F.R. Germany  
Tel: +49-(0) 2159-538 0  
Fax: +49-(0) 2159-538 3000  
Hotline: 01805 2341 10  
<http://www.epson.de>

### GREECE :

#### **Oktabit S.A.**

Gounari 26,  
15343 Agia Paraskevi  
Greece  
Tel: 0030 210 6067181  
Fax: 0030 210 6067180  
<http://www.oktabitgr.com>

### HUNGARY :

#### **Epson Europe B.V. Branch Office Hungary**

Infopark Setany 1.  
HU-1117 Budapest, Hungary  
Hotline: 06 800 14 783  
E-mail: [infoline@epson.hu](mailto:infoline@epson.hu)  
<http://www.epson.hu>

### IRELAND :

#### **Epson (UK) Ltd.**

Westside, London Road  
Hemel Hempstead  
Herts HP3 9TD, U.K.  
Hotline: 01 679 9015  
<http://www.epson.ie>

### ISRAEL :

#### **Epson Israel**

2 Habonim st.  
Ramat Gan, Israel  
Tel: +972-3-5751833  
Fax: +972-3-575161  
<http://www.epson.co.il>

### ITALY :

#### **Epson Italia s.p.a.**

Via M. Viganò de Vizzi, 93/95  
20092 Cinisello Balsamo  
Mirano, Italy  
Tel: +39 02. 660321  
Fax: +39 02. 6123622  
Hotline: +39 06.60521503  
<http://www.epson.it>

### KAZAKHSTAN :

#### **Epson Kazakhstan Rep. Office**

97, Samal-2, bldg A1, 5th floor  
Business Center  
"Samal Towers"  
Almaty 050051, Kazakhstan  
Tel: +7 727 3560260  
Fax: +7 727 3560260  
<http://www.epson.kz>

### LATVIA :

#### **Epson Service Center Latvia**

c/o ServiceNet LV  
Jelgavas 36  
1004 Riga, Latvia  
Tel: 00 371 746 0399  
Fax: 00 371 746 0299  
<http://www.epson.lv>

### LITHUANIA :

#### **Epson Service Center Lithuania**

c/o ServiceNet  
Gaiziunu 3  
50128 Kaunas, Lithuania  
Tel: 00 370 37 400 160  
Fax: 00 370 37 400 161  
<http://www.epson.lt>

### LUXEMBURG :

#### **Epson Europe B.V. Branch office Belgium**

Belgicastraat 4-Keiberg  
B-1930 Zaventem  
Belgium  
Tel: +32 2/ 7 12 30 10  
Fax: +32 2/ 7 12 30 20  
Hotline: 0900 43010  
<http://www.epson.be>

### MACEDONIA :

#### **Digit Computer Engineering**

Bul. Partizanski Odredi  
62 Vlez II mezanin  
1000 Skopje, Macedonia  
Tel: 00389 2 3093393  
Fax: 00389 2 3093393  
E-mail: [digit@digit.com.mk](mailto:digit@digit.com.mk)  
<http://www.digit.com.mk>

### NETHERLANDS :

#### **Epson Europe B.V. Benelux sales office**

Entrade 701  
NL-1096 EJ Amsterdam  
Netherlands  
Tel: +31 20 592 65 55  
Fax: +31 20 592 65 66  
Hotline: 0900 5050808  
<http://www.epson.nl>

### NORWAY :

#### **Epson Norway**

Fjordveien 3  
1363 Høvik, Norway  
Tel: 4780030030  
E-mail: [ksbl@telenor.com](mailto:ksbl@telenor.com)  
<http://www.epson.no>

### POLAND :

#### **Epson Europe B.V. Branch Office Poland**

Ul. Bukserska 66 PL-02-690  
Warszawa, Poland  
Hotline: (0) 801-646453  
<http://www.epson.pl>

### PORTUGAL :

#### **Epson Ibérica S.A.U. Branch Office Portugal**

Rua Gregorio Lopes, Lote 1514,  
Restelo, 1400 Lisboa, Portugal  
Tel: 213035400  
Fax: 213035490  
Hotline: 707 222 000  
<http://www.epson.pt>

### ROMANIA :

#### **Epson Europe B.V. Branch Office Romania**

Strada Ion Urdareanu nr. 34  
Sector 5, 050688 Bucuresti  
Romania  
Tel: 00 40 21 4025024  
Fax: 00 40 21 4025020  
<http://www.epson.ro>

**RUSSIA :****Epson CIS**

Schepkina street, 42,  
Bldg 2A, 3rd floor  
129110, Moscow, Russia  
Tel: +7 (495) 777-03-55  
Fax: +7 (495) 777-03-57  
<http://www.epson.ru>

**UKRAINE :****Epson Kiev Rep. Office**

Pimonenko street, 13,  
Bldg 7B, Office 15  
04050, Kiev, Ukraine  
Tel: +38 (044) 492 9705  
Fax: +38 (044) 492 9706  
<http://www.epson.ua>

**SERBIA :****AVG d.o.o. Beograd**

Prve pruge 31c  
11080 Zemun, Beograd  
Republic of Serbia  
Tel: 00381 11 3191868  
E-mail: [office@a-v-g.rs](mailto:office@a-v-g.rs)  
<http://www.a-v-g.rs>

**SLOVAKIA :****Epson Europe B.V.  
Branch Office  
Czech Republic**

Slavickova 1a 63800 Brno  
Czech Republic  
Hotline: 0850 111 429  
(national costs)  
E-mail: [infoline@epson.sk](mailto:infoline@epson.sk)  
<http://www.epson.sk>

**SLOVENIA :****Birotehnna d.o.o.**

Litijska Cesta 259  
1261 Ljubljana - Dobrunje  
Slovenia  
Tel: 00 386 1 5853 410  
Fax: 00386 1 5400130  
E-mail: [info@birotehnna.si](mailto:info@birotehnna.si)  
<http://www.birotehnna.si>

**SPAIN :****Epson Ibérica, S.A.U.**

Av. de Roma, 18-26  
08290 Cerdanyola del Vallès  
Barcelona, Spain  
Tel: 93 582 15 00  
Fax: 93 582 15 55  
Hotline: 902 28 27 26  
<http://www.epson.es>

**SWEDEN :****Epson Sweden**

Box 329 192 30 Sollentuna  
Sweden  
Tel: 0771-400134  
<http://www.epson.se>

**SWITZERLAND :****Epson Deutschland  
GmbH****Branch office Switzerland**

Zweigniederlassung Kloten  
Steinackerstrasse 34  
CH-8302 Kloten  
Switzerland  
Tel: +41 (0) 43 255 70 20  
Fax: +41 (0) 43 255 70 21  
Hotline: 0848448820  
<http://www.epson.ch>

**TURKEY :****Tecpro Bilgi Teknolojileri  
Tic. ve San. Ltd. Sti.**

Telsizler Mah. Zincirlidere  
Cad.No: 10 Kat 1-2  
Kagithane 34410 Istanbul  
Turkey  
Tel: 0090 212 2684000  
Fax: 0090 212 2684001  
E-mail: [epson@tecpro.com.tr](mailto:epson@tecpro.com.tr)  
<http://www.tecpro.com.tr>

**UK :****Epson (UK) Ltd.**

Westside, London Road  
Hemel Hempstead  
Herts HP3 9TD, UK  
Tel: (01442) 261144  
Fax: (01442) 227227  
Hotline: 08704437766  
<http://www.epson.co.uk>

**AFRICA :**

Contact your dealer  
Email: [support@epson.co.za](mailto:support@epson.co.za)  
<http://www.epson.co.za>  
or  
<http://www.epson.fr>

**SOUTH AFRICA :****Epson South Africa**

Grnd. Floor,  
Durham Hse, Block 6  
Fourways Office Park  
Cnr. Fourways Blvd. & Roos Str.  
Fourways, Gauteng  
South Africa  
Tel: +27 11 465 9621  
Fax: +27 11 465 1542  
Helpdesk: 0860 337766  
or +27 11 201 7741  
Email: [support@epson.co.za](mailto:support@epson.co.za)  
<http://www.epson.co.za>

**MIDDLE EAST :****Epson (Middle East)**

P.O. Box: 17383 Jebel Ali Free  
Zone Dubai  
UAE (United Arab Emirates)  
Tel: +971 4 88 72 1 72  
Fax: +971 4 88 18 9 45  
Email: [supportme@epson.eu](mailto:supportme@epson.eu)  
<http://www.epson.ae>

### < NORTH, CENTRAL AMERICA & CARIBBEAN ISLANDS >

#### CANADA :

**Epson Canada, Ltd.**  
185 Renfrew Drive  
Markham, Ontario  
L3R 6G3  
Canada  
Tel: 905-709-9475  
or 905-709-3839  
<http://www.epson.ca>

#### COSTA RICA :

**Epson Costa Rica, S.A.**  
De la Embajada Americana  
200 Sur y 300 Oeste  
Pavas, San Jose  
Costa Rica  
Tel: 800-EPSONCR  
(800-3776627)  
<http://www.epson.co.cr>

#### MEXICO :

**Epson Mexico, S.A. de C.V.**  
Boulevard Manuel Avila  
Camacho 389  
Edificio 1, Conjunto Legaria  
Col Irrigación, C.P. 11500  
México, DF  
Tel: (52 55) 1323-2052  
/ (52 55) 1323-2096  
/ (52 55) 1323-2127  
<http://www.epson.com.mx>

#### ECUADOR :

**Epson Ecuador**  
Tel: 604-4220 (Guayaquil)  
Tel: 04-604-4220  
(otras ciudades)  
<http://www.epson.com.ec>

#### U. S. A. :

**Epson America, Inc.**  
3840 Kilroy Airport Way  
Long Beach, CA 90806  
USA  
Tel: 562-276-4394  
<http://www.epson.com>

### < SOUTH AMERICA >

#### ARGENTINA :

**Epson Argentina S.R.L.**  
Ave. Belgrano 970  
(1092) Buenos Aires  
Argentina  
Tel: (5411) 5167-0300  
<http://www.epson.com.ar>

#### BRAZIL :

**Epson do Brasil**  
Av. Tucunaré,  
720 Tamboré Barueri,  
Sao Paulo, SP 06460-020  
Brazil  
Tel: (55 11) 3956-6868  
<http://www.epson.com.br>

#### CHILE :

**Epson Chile S.A.**  
La Concepción 322, Piso 3  
Providencia, Santiago, Chile  
Tel: (562) 484-3400  
<http://www.epson.cl>

#### COLOMBIA :

**Epson Colombia Ltd.**  
Calle 100 No 19-54 Piso 7  
Bogota, Colombia  
Tel: (571) 523-5000  
<http://www.epson.com.co>

#### PERU :

**Epson Peru S.A.**  
Av. Canaval y Moreyra 590  
San Isidro, Lima, Perú  
Tel: (511) 418 0210  
<http://www.epson.com.pe>

#### VENEZUELA :

**Epson Venezuela S.A.**  
Calle 4 con Calle 11-1  
La Urbina Sur.  
Caracas, Venezuela  
Tel: (58 212) 240-1111  
<http://www.epson.com.ve>

### < ASIA & OCEANIA >

#### AUSTRALIA :

**Epson Australia Pty. Ltd.**  
3 Talavera Road,  
North Ryde, NSW 2113,  
Australia  
Tel: 1300 361 054  
<http://www.epson.com.au>

#### CHINA :

**Epson (China) Co., Ltd.**  
7F, Jinbao Building,  
No.89 Jinbao Street,  
Dongcheng District,  
Beijing,  
China, 100005  
Tel: (86-10) 85221199  
Fax: (86-10) 85221123  
Hotline: 400-810-9977  
<http://www.epson.com.cn>

#### HONG KONG :

**Epson Hong Kong Ltd.**  
Unit 715-723, Trade Square,  
681 Cheung Sha Wan Road,  
Cheung Sha Wan, Kowloon,  
Hong Kong  
Support Hotline:  
(852) 2827 8911  
Fax: (852) 2827 4383  
<http://www.epson.com.hk>

**INDIA :****Epson India Pvt., Ltd.**

12th Floor, The Millenia,  
Tower A,  
No. 1, Murphy Road,  
Ulsoor,  
Bangalore 560008  
India  
Tel: 1800 425 0011  
/1860 3000 1600  
<http://www.epson.co.in>

**INDONESIA :****PT. Epson Indonesia**

Wisma Keiai, 16th Floor,  
Jalan Jenderal Sudirman Kav. 3,  
Jakarta 10220, Indonesia  
Tel: 021-5723161  
Fax: 021-5724357  
<http://www.epson.co.id>

**JAPAN :****Seiko Epson Co.  
Toyoshina Plant**

VP Customer Support Group:  
6925 Toyoshinatazawa,  
Azumino-shi, Nagano-ken,  
399-8285 Japan  
Tel: 0263-87-5814  
Fax: 0263-87-5813  
<http://www.epson.jp>

**KOREA :****Epson Korea Co., Ltd.**

11F Milim Tower,  
825-22 Yeoksam-dong,  
Gangnam-gu, Seoul,  
135-934 Korea  
Tel : 82-2-558-4270  
Fax: 82-2-558-4272  
<http://www.epson.co.kr>

**MALAYSIA :****Epson Malaysia Sdn. Bhd.**

3rd Floor, East Tower,  
Wisma Consplant 1,  
No.2, Jalan SS 16/4,  
47500 Subang Jaya,  
Malaysia  
Tel: 03 56 288 288  
Fax: 03 56 212 088  
<http://www.epson.com.my>

**NEW ZEALAND :****Epson New Zealand**

Level 2,  
7-9 Fanshawe Street,  
Auckland Central, 1010  
New Zealand  
Tel: 09 366 6855  
Fax: 09 366 6865  
<http://www.epson.co.nz>

**PHILIPPINES :****Epson Philippines Co.**

8th Floor, Anson's Center,  
#23 ADB Avenue,  
Pasig City 1605,  
Philippines  
Tel: 632-7062609  
Fax: 632-7062663  
<http://www.epson.com.ph>

**SINGAPORE :****Epson Singapore Pte. Ltd.**

1 HarbourFront Place,  
#03-02 HarbourFront Tower 1,  
Singapore 098633  
Tel: 6586 3111  
<http://www.epson.com.sg>

**TAIWAN :****Epson Taiwan  
Technology & Trading Ltd.**

14F, No. 7, Song Ren Road,  
Taipei, Taiwan  
Tel: (02) 8786-6688  
Fax: (02) 8786-6633  
<http://www.epson.com.tw>

**THAILAND :****Epson (Thailand) Co.,Ltd.**

195 Empire Tower, 42nd Floor,  
South Sathorn Road,  
Yannawa, Sathorn,  
Bangkok 10120, Thailand  
Tel: 02 685 9888  
Fax: 02 685 9889  
<http://www.epson.co.th>